



WATSAN FOCUS



NYEWASCO Launches Tree Growing Party at Gatei Sewage Treatment Grounds

NYEWASCO staff planted one thousand trees at Gatei Sewer Treatment Planted 22nd December 2021.

This is in an ongoing effort to conserve water catchment areas and mitigate the effects of climate change.

Speaking during the event, the MD reiterated the importance of planting trees stating that growing trees today guarantees the next generation of a sustainable water supply. He also appealed to the members of staff to plant and care for the seedlings until maturity. "It is our commitment to plant over a hundred thousand seedlings annually as well as distribute another 50 thousand seedlings to other stakeholders in an effort to realize the recommended 10% cover". Said the MD Eng. Peter Kahuthu. Thereafter, all staff attended a short end of year luncheon at the same venue.



Sights and sounds of the Tree growing and staff end of year lunch at Gatei Sewer Treatment Plant on 22nd December

Off Kenyatta Road, Behind Nyeri County Fire Offices, P.O. Box 1520-10100 Nyeri Kenya Tel 061-2034548/4623/4622/4617/ 0722-461359/0734-732481: Fax 2032734 - Email info@nyewasco.co.ke - Website www.nyewasco.co.ke



ISO 9001:2015 Certified



ISO/IEC 17025:2017 Accredited

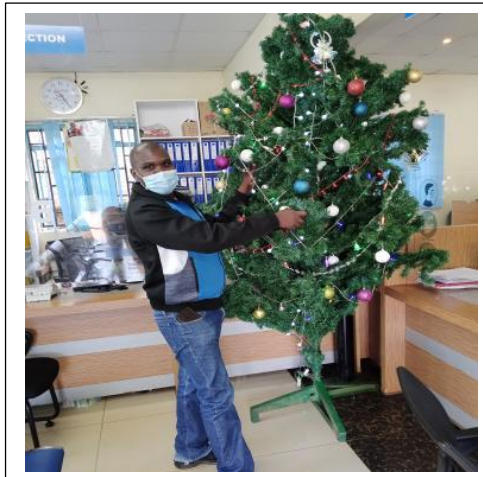


@nyewasco



@Nyeri_water

Merry Christmas



Merry Christmas and Happy New Year 2022

The Chairman, Board of Directors, Management and Staff of NYEWASCO wishes you a Merry Christmas & a Happy New Year. May the christmas season fill your homes with joy and your hearts with love. Our offices will remain closed from 25th- 27th Dec. An emergency team will be on call to ensure steady supply of water and sanitation services during the festive season. Thank you for your continued support.

Call us on our toll free number (0800 721 095/ 0714 430 000) 0734 732 481

www.nyewasco.co.ke info@nyewasco.co.ke [@water_myeri](https://twitter.com/water_myeri) [@nyewasco](https://www.facebook.com/nyewasco)



Happy New Year

The NYEWASCO family wishes you a Happy and Prosperous New Year!



Realignment of Pipes at Kiriu Subzone

There is a major pipe realignment exercise at Kirui subzone in zone 41 done in phases by the company during the month of December. The exercise has been done after PVC pipes in the region were upgraded to HDPPE pipes.

The upgrade has also been necessitated by the regular pipe bursts experienced in this section as a result of the poor state of the PVC pipes.

The exercise involves replacement of old dilapidated PVC and galvanized iron pipes with larger High-density polyethylene (HDPE) pipes. This will kill two birds with one stone in that apart from increasing the volume of water to customers, it will also decrease the amount of water lost through pipe bursts and leakages also known as non-revenue water.



Upgrade of Volumetric Meters to Velocity meters

The Non – Revenue Department has been taking a hands on approach on its plan of action of replacing volumetric meters with velocity meters, targeting a thousand meters by the end of the year 2021

Eight hundred meters were replaced in the service area by the end of December 2021.

Velocity meters have a number of advantages as compared to the volumetric meters which include:

1. They are not affected by soil or silt which causes them to stop registering the amount of water consumed compared to volumetric meters.
2. Customers get accurate bills based on actual meter reading. This decreases the number of customer complaints which arise from estimated bills.
3. The velocity meters have a long shelf life thus reduces maintenance costs.
4. Reduces Non Revenue water caused by meter stops.



FUN and **GAMES**



Spot 10 Differences

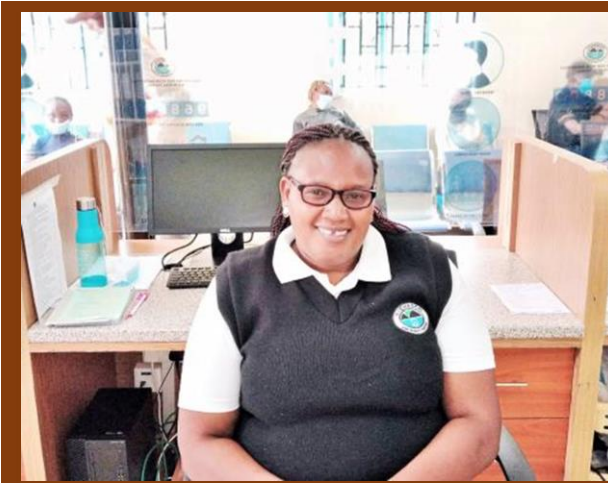


Santa's Christmas Word Search

D	N	G	N	I	D	D	U	P	E	P	N	R	T
A	G	A	N	G	S	G	H	L	E	E	T	E	H
P	S	I	L	G	R	I	O	L	E	Y	S	I	A
G	R	T	E	I	S	E	L	T	G	E	R	N	G
G	A	E	O	T	R	A	L	E	G	C	N	D	P
R	E	R	S	C	N	G	Y	T	R	L	E	E	G
S	L	L	E	E	K	Y	L	O	T	Y	D	E	T
N	H	O	N	E	N	I	I	I	S	T	A	R	R
L	T	G	E	L	R	T	N	L	P	O	L	E	D
R	E	T	I	A	N	N	E	G	E	R	I	S	E
T	N	G	R	E	L	R	N	N	I	G	T	G	L
A	N	T	E	E	L	Y	Y	L	E	S	N	I	T
E	K	S	S	L	E	S	L	P	T	N	D	A	P
O	E	P	E	N	P	G	E	E	A	R	L	G	N

- STOCKING
- ANGEL
- REINDEER
- HOLLY
- TREE
- STAR
- PRESENT
- TINSEL
- PUDDING
- SLEIGH

INTERVISTA/ Interview:



Fun Facts About Veronica

Gender : FEMALE

County: NYERI

Talent: Ceremony Hosting

Department: CUSTOMER CARE

Hobby: TRAVELLING AND DANCING

Favorite meal: MUKIMO.

CHOOSE ONE:

FACEBOOK OR TWITTER

(Preference): FACEBOOK

EXTROVERT OR INTROVERT

(Personality): EXTROVERT

CHATTY OR CONSERVATIVE

FRIEND {Preference}: CHATTY

Friend

WHISKY OR SODA: WHISKY

- ⌘ How long have you worked in Nyewasco?" I have been here for only 6 years"
- ⌘ What has been your best experience in Nyewasco? "My best experience? (thinks for a while.), participating in games and team building"
- ⌘ Where do you see the company 10 years to come "mmmhh... We have come a long way, Nyewasco is absorbing more equipped employees unlike before whereby most employees were casuals. This is promising since everyone is motivated due to the confirmation of their job together with the fringe benefits given. This motivation enables us to offer our services to the best. 10 years from now, we will be bigger and better.!"
- ⌘ What does Christmas mean to you and what is your best Christmas memory?" It is time for togetherness, more sorely according to my Catholic faith, it is time for remembrance of the birth of Christ. My best memories.... (looks up) When we used to celebrate Christmas with my siblings and parents.... (pauses) so sad my mom passed on.....
- ⌘ What is your motivation each day you wake up? "Definitely my kids. I have to provide for them so that they may be able to fulfill their dreams"
- ⌘ You have a very cheerful personality what is the story behind this?" I remain positive minded, take one day at a time, I forgive easily and that's how I live my life"
- ⌘ What is the best advice to the young generation? "Actually my son and daughter are teens. With my experience, I have noted that most youths are not very serious with life, they don't think about their tomorrow. The most important lesson is that every decision they make has CONSEQUENCES.



Upgrade of PVC pipes to HDPPE in Ithenguri due to road construction activities in the area

Residents of Mugumo in Ithenguri, have experienced interruption in water supply due to the road construction activities that are ongoing in the area in the recent past. The road construction exercise has caused a considerable number of pipe bursts in this section. In accordance to this, the company took an initiative to upgrade the service distribution lines from PVC ½” (inch) to HDPPE with a bigger diameter (63 mm). The upgrade has ensured restoration of normal water supply whilst water bursts have been reduced. The HDPPE pipes have also increased the volume and pressure of water supplied to the residents due to its bigger size and its ability to withstand higher water pressure. The customers are now enjoying increased water due to the upgrade.



Service line upgrade process in Ithenguri

Tumulike Mwizi Pamoja Campaign



Nyeri Water and Sanitation Company has launched a *Tumulike Mwizi Pamoja Campaign* aimed at reducing commercial losses occasioned by water theft through illegal water and sewer connections and discharge of waste water at undesignated discharge points. The campaign is aimed at educating customers and the general public of the penalties that accrue from the vice and encouraging them to report such cases to the company or the police. The campaign which is being led by the Communications & Public Relations Office in conjunction with the Security & Investigations Office, Pro Poor and Planning Office, Customer Care Office, Customer Relations Office as well as the Business Development and Marketing Office covers the whole of NYEWASCO's service area with a concentration in the low income areas where this vice is commonly found.

Did you know that water theft through illegal connections or meter by-passes, self-connection after cut off for non-payment is a criminal offence punishable by law? The following penalties applies:

1. **ILLEGAL CONNECTION:** Commercial, Industry, Construction fraud- Sh. 100,000 plus estimated consumption during the period of illegality.
2. **ILLEGAL WATER CONNECTION FRAUD DOMESTIC-** Sh.30,000.
3. **SELF CONNECTION** after cut off for non-payment Sh. 5000 and billing backdated from date of cut off.

These penalties have been set by Water Services Regulatory Board (The Kenya Gazette No. 2188) to deter water theft and failure to pay may lead to a jail term.

Currently, one person who was involved in water theft has been caught by our security & investigation department whose mandate is to weed out the vice. He was arrested and taken to Central Police Station where he was booked and is out on cash bail. He is required to pay for the penalty and billing backdated from the date of cut off. The total sum has escalated way above what he owed before the illegal connection and failure to pay will lead to criminal charges being brought against him. It is not worth the trouble. Get a legitimate water connection to avoid these penalties. Our team is on the ground verifying all water and sewer connections.

We urge our customers to report to us any case of water theft, illegal water and sewer connections, illegal discharge of waste water in un-designated points, meter vandalism and theft to the nearest police station or to us through the following communication channels:

1. Facebook@nyewasco
2. Twitter@watee_nyeri
3. Toll free phone number 0800721095
4. Phone number 0734732481

Email info@nyewasco.co.ke

Let's stop mwizi together. Help us serve you better.



An example of an illegal connection



Our Services:

The laboratory offers sampling and testing services from various water sources as follows;

- Drinking Water E.g. treated piped water, bottled water etc.
- Surface Water E.g. Rivers, streams, dams, etc.
- Ground Water E.g. Boreholes, wells, springs etc.
- Mineral Water E.g. Bottled water etc.
- Deionize Water
- Effluent Water E.g. Raw sewage and final effluents

Our lab also serves as National Environment Management Authority (NEMA) reference lab



YOU CAN NOW PAY YOUR WATER BILLS VIA M-PESA PAYBILL

PAYBILL NO. 968800

YOU CAN ALSO PAY YOUR BILL VIA



A/C NO 0110261003593



A/C NO 6652000567



A/C 055000043395



NYERI WATER AND SANITATION COMPANY LIMITED




Another first from NYEWASCO:

A 24 Hours

Customer Service Number:

0714 430 000

Talk To Us

@nyewasco @Nyeri_water
Email: info@nyewasco.co.ke Web: www.nyewasco.co.ke



NYEWASCO NEW PRICE LIST FOR PRODUCTS & SERVICES WITH EFFECT FROM 01/07/ 2020.

SN	ITEM	UNIT	NEW CHARGES(Ksh.)
1	Educational visits (Colleges and Universities)	Per Visit	10,000.00
2	Educational visits (Primary Schools)	Per Visit	6,000.00
3	Photo Session	Per Visit	3,000.00
4	Music Video Shooting	Per Visit	3,000.00
5	Labour Charges for Plumbers	Per Plumber/ per day	1,000.00
6	Hire of NRW Management Equipment	Per Machine/ per Day	5,000.00
7	Leak Detection	Per Day	5,000.00
8	Bust Fusing of Pipes (Per Joint)	200mm	4,500.00
		110mm	4,000.00
		90mm	3,500.00
		75mm	3,000.00
		63mm	1,000.00
9	Fish	Kg	100.00
10	Eco-Friendly Manure	Tonne	500
11	Empty 45 kg Containers (Kamakwa Treatment Plant)	1	500



SEASON'S GREETINGS

MERRY
Christmas

&
HAPPY NEW YEAR

To the NYEWASCO Board of Directors, Management and all Staff I take this opportunity to thank you for your unfettered commitment and support throughout 2021. I look forward to a more fruitful year ahead. May God bless you and your families abundantly. May the cheer of the christmas season fill your houses with joy and your hearts with cheer. May God bless NYEWASCO. Stay safe and happy holidays!

Managing Director,
Eng. Peter G. Kahuthu



VISION

To be a World Class and Sanitation Services Provider



MISSION

To provide quality water, sanitation and allied services at commercially and economically sustainable levels through application of outstanding processes and technology to the delight of our customers and other stakeholders



ISO 9001:2015 Certified



ISO/IEC 17025:2017 Accredited



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NYERI WATER AND SANITATION COMPANY



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