

WATSAN FOCUS

NYEWASCO Tree Planting Event

In our quest to achieve 10 percent national tree cover as per the presidential directive, NYWASCO kick started a Tree Planting drive on 29th July, 2022 at the confluence of Chania and Zaina Rivers. The event was organized by the NYEWASCO Young Water Professionals. The company has a target of planting and growing one million trees in the strategic plan (2021/22 – 2025/26). The team was led by the Managing Director, Eng. Peter Kahuthu. Also present during the exercise were Mr. George Wanjohi, a NYEWASCO customer who donated 3000 bamboo trees to the company in support of its conservation efforts demonstrated so far, Kenya Forest Service staff, Chania River Users Association, CFA representative and staff drawn from Naruwasco and Omwasco Water Services Providers. The drive is aimed at conserving the water catchment area as well as to enforce the green ecosystem and encourage biodiversity. Nyeri Water and Sanitation Company organized the event to create awareness on land degradation and the worrying climatic changes facing the globe currently. The event sensitized the community to support the green economy and enhance resilience to climate change risks. Seed Balls Kenya, an Environmental Conservation Organization also donated seed balls which were broadcasted during the event. The tree planting drive is set to continue throughout the wet season.



NYEWASCO MD Eng. Peter Kahuthu, opening the tree planting drive. Looking on is Evalyn Chepkoech, Station Manager Zaina Forest, Mr. George Wanjohi and Chief Manager, Commercial Services Francis Kiura.

Camera, Lights, Action



Mr. George Wanjohi who donated 3000 Bamboo seedlings



Bamboo seedlings ready for planting



Camera, Lights, Action



Demystifying the Sewer Myth

Nyeri Water and Sanitation Company is committed to improving the sanitation standards of residents of Nyeri-Central Sub County and its environs. The company through the Design and Construction unit has been extending sewer connections to areas that not covered previously. The following areas have benefited from the sewer extension project.

- 1) Arlington
- 2) King'ong'o
- 3) Kamuyu

The quality of life and the hygienic conditions where the sewer system has been extended has already improved. The operation of the sewer system has relieved residents to a great extent from the previous problems of emptying septic tanks every now and then. It has also presented the much needed relief from having to maintain the septic tanks and has provided a much healthier and appropriate way to manage liquid wastes.

Previously, sewage waste was discharged into septic tanks which contributes to pollution of groundwater of the areas where such waste was discharged.

With the operation of the sewerage system, the wastewater is directed to the waste water treatment plant in Kangemi where it is treated and discharged back to the eco system. The company also produces treated sludge which is used as manure by farmers. This has contributed to environmental conservation and promoted the culture of recycling.



Demystifying the Sewer Myth- Kangemi Sewer Treatment Plant



INTERVISTA/

Interview:



- ❖ **What would you say is your proudest moment at NYEWASCO so far as the MD?** My proudest moment, they are many but the most recent that stands out is the impact 14 launch where NYEWASCO emerged position 1 for the 14th time in a row (thinking...) You know it is easy to become number one but maintaining it is not a walk in the park. I take this opportunity to thank the CNG, BoD, Management, Staff, Customers and all stakeholders for their support in this journey. Their contribution to our performance does not go unnoticed.
- ❖ **What is your management style?** I opt for the pace setting management style. I roll up my sleeves and join the team as a player. As much as I am the team leader, I enjoy working hand in hand with all members of staff which also works as a motivator for my team

- ❖ **Who is Eng. Peter Kahuthu?** Team player, Family man and Social being
- ❖ **How was the transition from TM to MD?** The transition was smooth. It happened under sad circumstances. However, I have received a lot of support from the CGN, the Board of Directors, Management and Staff.
- ❖ **What advice for budding professionals?** My advice is that success does not come in one night. Take your time enroll for self-development courses. Be committed to your work. Integrity is King. Strive to be professional in your work. It does matter what you do, do it as if it's the last thing you will do in your life, with time success will be inevitable.
- ❖ **What drives your passion in tree growing and planting?** My passion dates back to childhood days/ We grew up enjoying a green environment and climbing trees (chuckles). To ensure the future generations stand a chance to enjoy the same, I have committed to environmental conservation both at a personal and professional level. These efforts are geared towards sustainability especially in the water sector. Do what you can when you have the opportunity.
- ❖ **What do you do to unwind?** I enjoy spending time with my friends from all walks of life. You learn a lot when you talk to people.



VIDEO & PHOTO SHOOT FOR EVENTS

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KANGEMI, NYERI





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PER SESSION.

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Tumulike Mwizi Pamoja Campaign

Nyeri Water and Sanitation Company has launched a *Tumulike Mwizi Pamoja Campaign* aimed at reducing commercial losses occasioned by water theft through illegal water and sewer connections and discharge of waste water at undesignated discharge points. The campaign is aimed at educating customers and the general public of the penalties that accrue from the vice and encouraging them to report such cases to the company or the police. The campaign which is being led by the Communications & Public Relations Office in conjunction with the Security & Investigations Office, Pro Poor and Planning Office, Customer Care Office, Customer Relations Office as well as the Business Development and Marketing Office covers the whole of NYEWASCO's service area with a concentration in the low income areas where this vice is commonly found.

Did you know that water theft through illegal connections or meter by-passes, self-connection after cut off for non-payment is a criminal offence punishable by law? The following penalties applies:

1. **ILLEGAL CONNECTION:** Commercial, Industry, Construction fraud- Sh. 100,000 plus estimated consumption during the period of illegality.
2. **ILLEGAL WATER CONNECTION FRAUD DOMESTIC-** Sh.30,000.
3. **SELF CONNECTION** after cut off for non-payment Sh. 5000 and billing backdated from date of cut off.

These penalties have been set by Water Services Regulatory Board (The Kenya Gazette No. 2188) to deter water theft and failure to pay may lead to a jail term.

Currently, one person who was involved in water theft has been caught by our security & investigation department whose mandate is to weed out the vice. He was arrested and taken to Central Police Station where he was booked and is out on cash bail. He is required to pay for the penalty and billing backdated from the date of cut off. The total sum has escalated way above what he owed before the illegal connection and failure to pay will lead to criminal charges being brought against him. It is not worth the trouble. Get a legitimate water connection to avoid these penalties. Our team is on the ground verifying all water and sewer connections.

We urge our customers to report to us any case of water theft, illegal water and sewer connections, illegal discharge of waste water in un-designated points, meter vandalism and theft to the nearest police station or to us through the following communication channels:

1. Facebook@nyewasco
2. Twitter@watee_nyeri
3. Toll free phone number 0800721095
4. Phone number 0734732481





Our Services:

The laboratory offers sampling and testing services from various water sources as follows;

- Drinking Water E.g. treated piped water, bottled water etc.
- Surface Water E.g. Rivers, streams, dams, etc.
- Ground Water E.g. Boreholes, wells, springs etc.
- Mineral Water E.g. Bottled water etc.
- Deionize Water
- Effluent Water E.g. Raw sewage and final effluents

Our lab also serves as National Environment Management Authority (NEMA) reference lab



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PAYBILL NO. 968800

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A/C NO 6652000567



A/C 055000043395



Query and Pay NYEWASCO water bill

Dial
***873*019#**



- Query your NYEWASCO bill
- Pay your NYEWASCO bill
- Tamba NYEWASCO staff
- Report bursts/ interruptions and many more!

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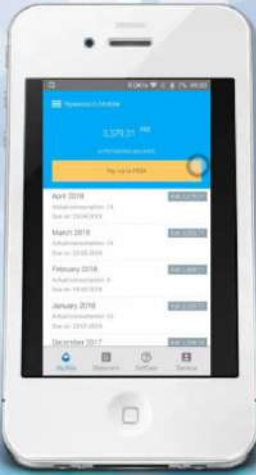
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NYEWASCO NEW PRICE LIST FOR PRODUCTS & SERVICES WITH EFFECT FROM 01/07/ 2020.

SN	ITEM	UNIT	NEW CHARGES(Ksh.)
1	Educational visits (Colleges and Universities)	Per Visit	10,000.00
2	Educational visits (Primary Schools)	Per Visit	6,000.00
3	Photo Session	Per Visit	3,000.00
4	Music Video Shooting	Per Visit	3,000.00
5	Labour Charges for Plumbers	Per Plumber/ per day	1,000.00
6	Hire of NRW Management Equipment	Per Machine/ per Day	5,000.00
7	Leak Detection	Per Day	5,000.00
8	Bust Fusing of Pipes (Per Joint)	200mm	4,500.00
		110mm	4,000.00
		90mm	3,500.00
		75mm	3,000.00
		63mm	1,000.00
9	Fish	Kg	100.00
10	Eco-Friendly Manure	Tonne	500
11	Empty 45 kg Containers (Kamakwa Treatment Plant)	1	500

The Board of Directors and Top Management would like to thank Staff, esteemed Customers and all Stakeholders for the exemplary performance as exhibited in the IMPACT: A Performance Report of Kenya's Water Services Sector- 2019/2020. Nyeri Water and Sanitation Company Limited has recorded stellar performance for 13 years in a row. The Board of Directors takes pleasure in commending the whole team for their commitment and hard work. We urge you to continue with the same spirit as we strive to deliver exceptional services to all our customers.

REACH US ON OUR HOTLINE : 0734732481/ 0714 430 000

USSD CODE : *873*019#



NYERI WATER AND SANITATION COMPANY

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