



# WATSAN FOCUS

## NYEWASCO Ranked Best Performing Utility Nationally by WASREB for the 14<sup>th</sup> Time in a Row!



A report released by the Water Services Regulatory Board for the year 2020/2021 ranked Nyeri Water and Sanitation Company (NYEWASCO) as the best performing Water Company in Kenya for the 14th year in a row. An award ceremony was held on 24/06/2022 at a Nairobi hotel to recognize winners of the performance report of Kenyas' Water Services Sector 2020/2021 Impact Issue no 14 where NYEWASCO emerged top in the following 5 categories;

1. Top Utility Performing Utility Overall
2. Top Utility in very large category
3. Top Utility in Tana Region
4. Top Utility in Pro Poor Services
5. Top Utility in Non- Revenue Water Management



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ISO/IEC 17025:2017 Accredited



@nyewasco



@Nyeri\_water

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In the report dubbed Impact 14: 2022, the performance of the water services sector for the financial year 2020/21 was reviewed. The regulator continues to develop and roll out a number of guidelines that are geared towards streamlining service provision and ensure the protection of the rights of the consumer. Some of these include; Business Planning, Water and Sanitation Services Provision in Rural and Underserved Areas, Water Safety Planning, Water Vending, Corporate Governance and Pro-Poor Water and Sanitation Services guidelines.

These guidelines serve as the yardstick with which WASREB uses to evaluate the performance of individual Water Services Providers (WSP's) within one financial year. The chief guest was Water Secretary in the Ministry of Water, Sanitation and Irrigation, Eng. Samuel AO Alima who represented Cabinet Secretary James Macharia. Nyeri Water and Sanitation Company scooped the first position overall with 179 points out of the possible points.

This is an improvement from FY 2019/20. The company has held the number 1 position for the last 14 years in a row. While receiving the trophies, NYEWASCO MD Eng. Peter Kahuthu thanked the County Government of Nyeri under the stewardship of His Excellency Governor Mutahi Kahiga for their support, the board of directors and the entire for their relentless effort and dedication to their work which has seen them achieve this success. He reiterated the management's commitment to continue delivering reliable water and sanitation services to the citizens of Nyeri Central Sub County and its environs.

In addition, the chairman of the board of directors Mr. Patrick Munuhe thanked all staff, esteemed customers and all stakeholders for the exemplary performance. He also urged the NYEWASCO team to uphold the number one positions won and strive to improve on all other key performance indicators as the company strives to deliver quality services to her customers. He also expressed his gratitude to the County Government of Nyeri for its continued support under the leadership of H. E Governor Mutahi Kahiga.

Mr. Fredrick Kinyua, CEC in the department of Water, Irrigation, Environment and Climate change who was present during the event congratulated the NYEWASCO team and expressed the County Government's commitment to support all water utilities in Nyeri County to ensure that all citizens in the County have access to clean water and dependable sanitation services.



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Impact Launch 14 in photos.



## NYEWASCO Stakeholder Engagement Exercise held at White Rhino Hotel Nyeri on 8th June 2022

Stakeholder engagement is premised on the notion that ‘those groups who can affect or are affected by the achievements of an organization’s purpose’ should be given the opportunity to comment and input into the development of decisions that affect them. NYEWASCO strives to be a Global Leader in Provision of Quality Water, Sanitation and Allied services at environmentally and economically sustainable levels through application of innovative processes and appropriate technology to the delight of our customers and other stakeholders. It is with this in mind that the company held a stakeholder engagement exercise at the White Rhino Hotel on Wednesday, 8<sup>th</sup> 2022. During the event stakeholders representing different organizations were given a chance to deliberate on the activities of the company and give feedback which is central to improving accountability within the company as well as to our customers and other stakeholders.

Speaking during the event, the County Executive Committee Member, Department of Water, Environment, Natural Resources and Sanitation Mr. Fredrick Kinyua reiterated the County Governments of Nyeri’s commitment to ensuring that all her residents are served with clean potable water by the end of the year 2022. He also commended NYEWASCO for the exceptional services the company offers to her consumers.

NYEWASCO Managing Director Eng. Peter Kahuthu who hosted the event emphasized on the commitment that the Company has in fulfilling its mandate. He also enlightened the stakeholders of the current challenges NYEWASCO is facing in her quest to meet the ever growing demand for water and sanitation services as well as the steps that the company is taking to curb the challenges.





NYEWASCO Annual General Meeting was held on June 27<sup>th</sup> 2022 at the White Rhino Hotel in Nyeri.

## NYEWASCO takes part in marking the World Environment day Nyeri Chapter at Dedan Kimathi University

Environment day is marked on June 5th every year to create awareness about the problems faced by the environment due to air pollution, global warming, deforestation and other factors. This year's theme was 'Only One Earth', and slogan, "Together We Can Protect It". The theme was a rallying call to people to protect the planet from effects of climate change, bio-diversity loss and pollution, under the quest for a greener environment by planting of trees or more to conserve the environment. NYEWASCO was not left behind in marking this day. A team of NYEWASCO staff graced the event with an exhibition stand, to showcase various ways the company takes part in environmental conservation. The event was officiated by the Secretary Administration in the Ministry of Environment and Forestry, Joel Kitili on behalf of CS Keriko Tobiko. NYEWASCO was feted by National Environment Management Authority (NEMA) for championing environmental practices in tree growing initiatives within Nyeri County.



NYEWASCO's exhibition booth at the World Environment day at Dedan Kimathi University.

## NYEWASCO Offers two tanks to needy schools under the Customer Social Responsibility Initiative

DEB Muslim primary and Gethwariga primary schools located in Nyeri town, benefited from a donation of water storage tanks from the NYEWASCO, under the CSR initiative. The management and the pupils could not hide their joy after receiving the tanks from the company. The tanks came in handy at a time when they were in dire need of water storage facilities. The company donates water storage tanks to schools within its service area to promote water harvesting for sustainable livelihoods for the welfare of their pupils and the whole fraternities at large. NYEWASCO is a socially responsible corporate committed to undertaking CSR activities for the benefit of the community. This fosters good community relations and is a way of giving back to the society.



DEB Muslim primary school receiving a tank donated by NYEWASCO through CSR program.

Gethwariga primary school receiving a tank donated by NYEWASCO through CSR program.

# NYEWASCO Ongoing and Finished Projects as at June 30<sup>th</sup> 2022



Ongoing car park extension at the Nyewasco's main office gate.

Completed store at Kamakwa Water Works and a Motorbikes shed at NYEWASCO HQ.



Tetu Elevated Tank construction ongoing.



Generator room & Pump station at Mathari Twin Tank.

## NYEWASCO at Mater Heart Run 2022

The Mater Heart Run is an annually held initiative in the efforts to raise awareness and donations to support children with heart conditions from families that cannot afford the cost of cardiac surgery. “The program has grown from 20 open hearts annually to 200 cases a year” says Dr. Christine Jowi, the lead Pediatric Cardiologist, Mater Hospital.

To date, over 3000 heart procedures have been performed courtesy of the support of well-wishers. This year’s run was held on Saturday 11<sup>th</sup> June 2021 at the Dedan Kimathi University grounds. NYEWASCO sponsored a team drawn from staff members to participate in the noble event through the Corporate Social Responsibility Program.



Sights and sounds of the Mater Heart run day at Dedan Kimathi University grounds.

## NYEWASCO Project Completion Handing Over Exercise

The Nyewasco Project Management Committee visited various projects to assess the completed projects. During the inspection exercise, the committee presented completion certificates to contractors who had finished the works. The projects included the completion of the construction of a pipe store and extension of the chemical dosing room at Kamakwa, construction of a pump station and a generator room at Mathari twin tank, and construction of a pump house at Mt. Kenya which houses three pumps.



The Project management committee handing over a certificate of completion to Contractor David Mwangi.





### Biblical Names - Word Search

There are thirty biblical names in this word search game. Spare some time and try to find them. The words in this word search are hidden across, down, and diagonally, with backwards.

H	R	C	A	L	E	B	E	N	E	S	H	S	H	S	H	O	T	P	O		
T	S	I	L	T	O	D	D	Z	P	O	E	N	U	P	A	U	L	P	C		
H	M	E	T	T	W	T	F	O	A	M	E	K	O	A	U	H	S	O	J		
N	L	M	U	E	P	E	U	S	T	A	M	E	K	O	A	U	H	S	O	J	
A	B	R	A	H	A	M	I	A	E	F	O	E	I	T	A	E	I	O	A	N	
K	D	R	I	D	E	S	H	I	H	N	H	O	J	S	N	G	E	B	S	N	
P	O	L	T	U	A	E	I	H	S	T	N	I	G	L	O	E	A	H	O	N	
A	I	T	A	R	C	A	L	O	E	T	H	I	Y	H	T	O	M	I	B	O	N
P	H	T	E	H	D	I	N	K	M	S	E	L	J	A	A	I	S	E	A	A	D
D	T	E	H	D	I	N	K	M	S	E	S	B	T	N	N	E	O	M	R	S	A
I	A	D	F	R	M	O	S	E	S	B	T	N	N	E	O	M	R	S	A	D	
N	F	E	T	E	M	D	S	U	O	I	H	M	M	H	P	E	T	E	R	T	
G	G	M	L	W	E	F	S	O	C	N	F	S	A	U	S	M	T	H	G	T	
E	S	I	R	D	I	V	A	D	O	C	A	J	R	I	T	I	F	O	H	E	M
O	C	R	O	S	Y	J	E	B	E	S	T	W	K	E	L	H	L	O	R	S	N
R	I	H	S	R	S	A	R	A	E	T	A	Y	E	U	I	O	O	R	S	N	
O	S	N	P	E	A	N	L	N	H	L	G	E	W	A	D	L	M	N	N	E	
I	R	G	S	S	H	M	D	T	Y	I	O	F	T	S	A	R	E	A	E	S	
T	O	O	J	E	R	E	M	I	A	H	S	H	E	T	E	O	W	B	S	D	
X	E	R	T	T	N	O	M	O	L	O	S	L	C	N	E	L	L	E	D		

- |             |          |        |         |         |
|-------------|----------|--------|---------|---------|
| ABEL        | EVE      | JESUS  | MATHIAS | SAMSON  |
| ABRAHAM     | GOLIATH  | JOHN   | MOSES   | SAUL    |
| ANDREW      | ISAAC    | JOSHUA | NOAH    | SIMON   |
| BARTHOLOMEW | JACOB    | LUKE   | PAUL    | SOLOMON |
| CALEB       | JAMES    | MARK   | PETER   | THOMAS  |
| DAVID       | JEREMIAH | MARY   | PHILIP  | TIMOTHY |

### DID YOU KNOW?



Did you know that the colonial government built this water reservoir that still stands in King'ong'o estate?

# INTERVISTA/

## Interview:



### Fun Facts About IAN

Name : IAN MBUGUA G.

County: NYERI

Place Of Birth: Ongata Rongai

Talent: DANCING AND EMCEEING

Department: **OUTGOING COMMUNICATIONS INTERN**

Hobby: DJing and Listening to music

Favorite meal: Any delicious food,

Dream: Becoming a Noble Entrepreneur

### CHOOSE ONE:

**INSTAGRAM OR WHATSAPP**

(Preference): **INSTAGRAM**

**EXTROVERT OR INTROVERT**

(Personality): **INTROVERTED-EXTROVERT**

**Quote : “ the difference between success and failure is one you give up the other one you dont “**

- ⌘ In a few brief words how can you describe your stay in NYEWASCO?” Woof ...(Pauses)I will try to summarize it but to be honest I can write a whole book on this...It was way above what I expected, My experience was wonderful, delightful, if anything epic. The teamwork, industrious and welcoming spirit of the rest of the staff was such a humbling experience. I also got a chance to represent NYEWASCO in the 11<sup>th</sup> edition 2021 games where we emerged number 2 country wide. Being part of this winning team was splendid and will remain as a memory in my biography
- ⌘ What are some of the few things you have learnt as an intern in NYEWASCO? “I was really looking forward to understand the mystery behind the processes involved in purifying NYEWASCO water which is the cleanest water in Africa and Nyeri the only county in Kenya where you can drink water directly from the tap. I realized it is a well planned and executed system of processes which I got an opportunity to learn. Regarding the department, I was assigned I learnt infographics which involved production of the WATSAN monthly magazine, events branding, social media and website management, professional photography etc.”
- ⌘ What is your advice to the incoming interns? “I would encourage them to be ready to learn and assure them that NYEWSASCO is a user friendly and serene environment for learning, I would also urge them to maintain a positive working rapport with their supervisors”
- ⌘ What are your plans after internship? “Whilst at NYEWASCO I got a chance to network with a number of companies, I am applying for jobs here and there knowing that my NYEWASCO certificate has boosted my C.V and of course trusting in God. On behalf of the interns we say thank you to the NYEWASCO



# NYEWASCO'S FIRST COHORT OF INTERNS GRADUATION



**Tumulike Mwizi Pamoja Campaign**



**Our Services:**

The laboratory offers sampling and testing services from various water sources as follows;

- Drinking Water E.g. treated piped water, bottled water etc.
- Surface Water E.g. Rivers, streams, dams, etc.
- Ground Water E.g. Boreholes, wells, springs etc.
- Mineral Water E.g. Bottled water etc.
- Deionize Water
- Effluent Water E.g. Raw sewage and final effluents

Our lab also serves as National Environment Management Authority (NEMA) reference lab



YOU CAN NOW PAY YOUR WATER BILLS VIA M-PESA PAYBILL

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**PAYBILL  
NO.  
968800**

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YOU CAN ALSO PAY YOUR BILL VIA



A/C NO 0110261003593



A/C NO 6652000567



A/C 055000043395



**NYERI WATER AND  
SANITATION COMPANY LIMITED**



Another first from NYEWASCO:

**A 24 Hours**

**Customer Service Number:**

**0714 430 000**

Talk To Us

@nyewasco @Nyeri\_water  
Email: info@nyewasco.co.ke Web: www.nyewasco.co.ke

**NYEWASCO NEW PRICE LIST FOR PRODUCTS & SERVICES WITH EFFECT FROM 01/07/ 2020.**

SN	ITEM	UNIT	NEW CHARGES(Ksh.)
1	Educational visits (Colleges and Universities)	Per Visit	10,000.00
2	Educational visits (Primary Schools)	Per Visit	6,000.00
3	Photo Session	Per Visit	3,000.00
4	Music Video Shooting	Per Visit	3,000.00
5	Labour Charges for Plumbers	Per Plumber/ per day	1,000.00
6	Hire of NRW Management Equipment	Per Machine/ per Day	5,000.00
7	Leak Detection	Per Day	5,000.00
8	Bust Fusing of Pipes (Per Joint)	200mm	4,500.00
		110mm	4,000.00
		90mm	3,500.00
		75mm	3,000.00
		63mm	1,000.00
9	Fish	Kg	100.00
10	Eco-Friendly Manure	Tonne	500
11	Empty 45 kg Containers (Kamakwa Treatment Plant)	1	500

The Board of Directors and Top Management would like to thank Staff, esteemed Customers and all Stakeholders for the exemplary performance as exhibited in the IMPACT14: A Performance Report of Kenya's Water Services Sector- 2020/2021. Nyeri Water and Sanitation Company Limited has recorded stellar performance for 14 years in a row. The Board of Directors takes pleasure in commending the whole team for their commitment and hard work. We urge you to continue with the same spirit as we strive to deliver exceptional services to all our customers.

**REACH US ON OUR HOTLINE : 0734732481/ 0714 430 000**

**USSD CODE : \*873\*019#**



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## NYERI WATER AND SANITATION COMPANY

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JUNE 2022 Issue No.33