



NYERI WATER AND SANITATION COMPANY LIMITED

WATSAN FOCUS

A Publication by Nyeri Water and Sanitation Company Limited

JUNE 2023 Issue



ISO 9001:2015
Certified



ISO/IEC
17025:2017
Accredited



@waternyeri



@Nyeri_water



LinkedIn

Nyeri Water and Sanitation Company Limited (NYEWASCO) off Kenyatta Road, Behind Nyeri County Fire Offices, P.O. Box 1520-10100 Nyeri, Kenya Toll Free Number: 0800721095, Cell Phone: 0714430000/ 0722461359/0734732481 Email info@nyewasco.co.ke, Website: www.nyewasco.co.ke

INTERNS COHORT 2 GRADUATION



The Company celebrated the graduation of its second Cohort of Interns, who had undergone intensive training in various departments.

The Luncheon event was graced by speeches from the Senior Management team, led by the Managing Director, Eng. Peter G. Kahuthu. In addition to the Management's inspiring words, Erastus Muthura, a personal finance management expert, delivered a motivational talk on life skills, providing valuable insights for the graduates' future journeys.

As a token of recognition for their hard work and dedication, each graduate was presented with a recommendation letter, highlighting their achievements and potential. Armed with these letters and the knowledge they have acquired during their internship, the graduates are now prepared to take on the world and make their mark.

Congratulations to the second cohort of interns! May you continue to shine brightly and achieve great success in all your future endeavours.



Left: The second cohort of interns pose for a photo together with the Management

Right: The MD handing over a letter of recommendation to one of the graduating interns





IN THE HEART OF CSR-

THE MATER HEART run 2023- Touch A Child's Heart

The Mater Heart Run, an annual fundraising event for the Cardiac program, has been making significant strides since its inception in 2002. Originally limited to Nairobi, the event has expanded to include other counties, with Nyeri being one of the recent additions. This year's highly anticipated run took place on June 3rd, 2023, and saw an impressive representation from the Company, highlighting its commitment to corporate social responsibility (CSR).

CSR is a fundamental pillar for any organization that seeks to make a positive impact on society. The Company's notable presence at the Mater Heart Run exemplifies their dedication to being an active participant in uplifting the well-being of communities. By actively engaging in such initiatives, they contribute to the betterment of healthcare services and help save countless lives.



The team that represented NYEWASCO at the Mater Heart Run, Nyeri Edition led by the Chief Manager, Commercial Services, CPA Francis K. Kiura.

WORLD ENVIRONMENT DAY 2023 | Beat Plastic Pollution

World Environment Day is an annual global event observed on June 5th to raise awareness and promote action for environmental protection. It was established by the United Nations General Assembly in 1972.

NYEWASCO hosted the County Government of Nyeri, NEMA, KWS, KEFRI, NTSA, Kenya Water Towers Agency, local schools and other stakeholders who came together to mark the World Environment Day, on 5th June, 2023. In support of this year's focus on solutions to plastic pollution under the campaign 'Beat Plastic Pollution', they embarked on a clean-up exercise at Kangemi market and later a tree planting event at Kangemi Sewage Treatment Plant.

The event was geared towards creating awareness and supporting innovations that are responsive to achieving a plastic free environment.

In his remarks, the MD, Eng. Peter G. Kahuthu reiterated NYEWASCO's position in Engendering Environmental Consciousness, being one of its key strategic objectives.

The Deputy Governor, County Government of Nyeri, H.E David Kinaniri Waroe, who was the Chief Guest representing the Nyeri County Governor, H.E Mwalimu Mutahi Kahiga, emphasized the role of the key players and their contribution to a safe and clean environment. The County Government of Nyeri has been at the forefront in supporting solid waste management practices.



Left: The Deputy Governor, County Government of Nyeri, H.E David Kinaniri Waroe, delivering his speech during the event.

Right: Nyeri Water, Irrigation, Environment and Natural Resources CECM, Fredrick Kinyua, plants a tree to mark the day.



Left: The Managing Director, Eng. Peter G. Kahuthu, delivering his speech during the event

STAFF CAPACITY BUILDING

ISO (International Organization for Standardization) is a worldwide federation of national standards bodies. ISO is a nongovernmental organization that comprises standards bodies from more than 160 countries, with one standards body representing each member country.

TRAINING ON ISO 9001:2015 STANDARDS BY KENYA BUREAU OF STANDARDS (KEBS) ON 5TH TO 7TH JUNE, 2023

The Company is dedicated to maintaining its ISO 9001:2015 standard certification. This commitment aims to ensure the efficient and effective provision of corporate services to both internal and external customers. To achieve this, NYEWASCO recognizes and embraces the importance of continual improvement within its quality management system, which involves enhancing the capacity and skills of its staff.

In line with this objective, staff members from various departments within the company underwent comprehensive training. This training aimed to equip them with the necessary knowledge and skills to meet the requirements of the ISO 9001:2015 standard. By investing in staff development, NYEWASCO seeks to empower its employees to deliver high-quality services, implement best practices, and contribute to the overall improvement of the organization's performance.

The training initiatives implemented across different departments demonstrate NYEWASCO's dedication to maintaining a culture of continual improvement and excellence. By strengthening the capabilities of its workforce, the company aims to enhance customer satisfaction, optimize its internal processes, and uphold the ISO 9001:2015 standard's principles of quality management.



NYEWASCO Staff pose for a photo together with trainers from KEBS during the ISO 9001:2015 Training

**TRAINING IN THE IMPLEMENTATION OF ISO/IEC 17025: 2017 Standards
by Kenya Accreditation Service (KENAS) on 8th to 10th June, 2023**

The company's dedication to maintaining the ISO/IEC 17025:2017 standard accreditation is aimed at ensuring the provision of high-quality laboratory services to its customers. This specific standard pertains to the competence and consistency of testing and calibration laboratories. By adhering to the requirements of ISO/IEC 17025:2017, NYEWASCO demonstrates its commitment to delivering accurate and reliable laboratory results.

To uphold this standard, NYEWASCO has implemented training initiatives across different departments. These initiatives are designed to foster a culture of continual improvement and excellence within the organization. By investing in staff training and development, NYEWASCO aims to enhance the skills and knowledge of its employees, thereby ensuring the delivery of quality laboratory services to its customers.

Maintaining the ISO/IEC 17025:2017 standard accreditation reflects NYEWASCO's dedication to meeting internationally recognized quality benchmarks in laboratory operations. By adhering to this standard, the company strives to provide reliable and accurate testing and calibration services, instilling confidence in its customers and stakeholders.



NYEWASCO Staff pose for a photo together with trainers from KENAS during the ISO/IEC 17025: 2017 Training

SPORTS WATSAN CORNER GAMESDAY AND TEAM FORMATION

In anticipation of the 12th Edition of the WASCO Games, scheduled to take place in Narok County from August 14th to 18th, 2023, the Company undertook preparations for the formation of field and track events teams. On June 30th, 2023, an event was organized at the old Ruring'u Stadium with the aim of actively engaging in the games, fostering teamwork and broadening the Company's areas of participation during the WASCO games.

During this activity, our primary objective was to create diverse teams capable of participating in track events, field events, and throws. By the end of the day, several teams were successfully formed in each of these categories, paving the way for focused training and preparation leading up to the games.

During the month, communication about the game fixtures of the upcoming WASCO games in which the Company will participate in was done by the Company's Team Manager and Assistant Team Manager. These fixtures were shared with the various teams to ensure proper and continual planning.

Right: Members of staff participating in a run competition during the event



Team Cultural Dance



NYEWASCO Cultural Dance team pose for a photo during the celebrations

During the month, the Company Cultural Dance team enthusiastically participated in the Nyeri Madaraka Day celebrations, which were held at Kamukunji grounds in Nyeri Town. Their captivating performance left the audience in awe, as they showcased their exceptional expertise in singing and dancing.

The team's rendition of traditional songs and contemporary tunes added a vibrant touch to the event, captivating the hearts of the guests present.

RELEASE OF IMPACT REPORT NO. 15 BY WASREB

DURING KENYA INTERNATIONAL WATER AND SANITATION CONFERENCE 19TH to 23RD June 2023

The Company participated in the aforementioned event held in Mombasa. During the event, the Company showcased its products and services through an exhibition. Notably, the WASREB Impact report number 15 was released during this event. We are delighted to announce that the Company achieved an outstanding accomplishment, securing the top position for the 15th consecutive year.

The Company's exceptional performance was further recognized with four prestigious trophies in various categories. These awards included:

- ✓ **Position 1 Overall,**
- ✓ **Position 1 in Tana Region,**
- ✓ **Position 1 in The Very Large Category, and**
- ✓ **Position 1 in NRW Management.**

Additionally, during the conference, the Company actively engaged in NRW Management exercises. The officer in charge of NRW Management, Grace Kuria represented the Company and achieved remarkable results, securing the top position in the Non-Revenue Water Challenge and an impressive second position in the Innovation project in the Water Sector.

This success highlights the Company's dedication to excellence and its commitment to delivering superior products and services within the water sector. We are immensely proud of the Company's achievements and the significant impact it continues to make in the industry.



Left: The Deputy President H.E Rigathi Gachagua handing over the overall, number 1 trophy to NYEWASCO Board Chair, Mr. Patrick Munuhe and MD Eng. Peter G. Kaluthu during the event.

Right: Nyeri Water, Irrigation, Environment and Natural Resources CECM, the Chairman, NYEWASCO B.O.D and M.D receive a trophy from Hon. Alice Wahome, CS, Water and Irrigation





Left: Hon. Simon Chelugui, CS, Cooperatives and Hon. Alice Wahome, CS, Water and Irrigation during a visit at the Company's exhibition stand.

Right: Nyeri Water, Irrigation, Environment and Natural Resources CECM, the Chairman, NYEWASCO B.O.D, M.D, CMTS, CMCS and staff members celebrating NYEWASCO wins after the launch of Impact No. 15



Left: NYEWASCO team receiving a trophy for being ranked at Position 1 in the Non-Revenue Water Challenge from WASPA

NYEWASCO Welfare Updates



The main objective of the welfare Group is to avail financial and social support to members during time of need. In the month of June 2023, 3 cases were attended:

- 2 cases were for medical assistance and
- 1 was a celebration of a new born baby.

Secretary, NYEWASCO Welfare.

FROM NYEWASCO SACCO DESK



VISION:

Our Vision is to be the leading Urban Savings and credit service provider in the region.

MISSION STATEMENT

Our mission statement is to “To promote and sustain the growth of the Sacco through affordable, efficient and sustainable services to the members while ensuring that their savings are well secured”.

ACHIEVEMENTS

Despite effects of Covid 19 Pandemic, Nyewasco Sacco still registered an impressive growth. During this year’s Ushirika Day celebrations held at the County Government headquarters on 1st July 2023, the Sacco scooped two awards;

- ✓ **Position 1** in highest dividend payment rate at 15%.
- ✓ **Position 2** in highest interest rate on deposits at 9%.



Left: NYEWASCO SACCO Board and Supervisory Committee Members pose for a photo with the Governor during 2023 Ushirika day celebrations

MINIMUM MONTHLY CONTRIBUTIONS

During this year AGM, members revised minimum monthly contributions as follows

GRADE	TO
1-3	12,000.00
4-6	8,000.00
7	6,000.00
8	5,000.00
9-10	4,200.00
Contract Staff	3,000.00

The revised rates will take effect in **July 2023**.

NYEWASCO SACCO Secretary.



Social media accounts are powerful tools and a great way to stay in touch with family and friends and keep up to date on the latest news. However, it's important to know how to manage the security and privacy settings on your accounts, so that your personal information remains inaccessible to anyone but you, and your accounts don't fall into the wrong hands

Social media accounts are powerful tools and a great way to stay in touch with family and friends and keep up to date on the latest news. However, it's important to know how to manage the security and privacy settings on your accounts, so that your personal information remains inaccessible to anyone but you, and your accounts don't fall into the wrong hands. Nowadays, your what's app, Facebook, Twitter, Instagram, LinkedIn, TikTok and YouTube accounts are basically as critical as email, even if you don't Share with care!

The more information you post, the easier it may be for a hacker or someone else to use that information to steal your identity, access your data or commit other crimes such as stalking.

SIMPLE TIPS TO OWN YOUR SECURITY

1. Remember, there is no 'Delete' button on the Internet. Share with care, because even if you delete a post or picture from your profile seconds after posting it, chances are someone still saw it.

2. On mobile devices, social media apps might ask for you to give them access permissions at all times, but you don't have to agree. Here are some default settings you should usually turn off, unless you need it for the app to function and you trust the app:

Camera - off

Microphone - off

Location - off

Sync contacts - off

3. Limit what information you post on social media – from personal addresses to where you like to grab coffee. What many people don't realize is that these seemingly random details are all that criminals need to know to target you, your loved ones, and your physical belongings – online and in the real world

4. Do not click on links in posts, tweets or direct messages unless you are 100% certain that they are genuine and well-intentioned - they may be phishing attempts

5. Block the bullies -While cyberbullying is often framed as an issue for children, anyone can be a victim. We recommend that you just block them - there's no need to give them more of your time and energy.

6. Choose a strong password. Use unique passwords for each social network and always enable two-factor authentication.

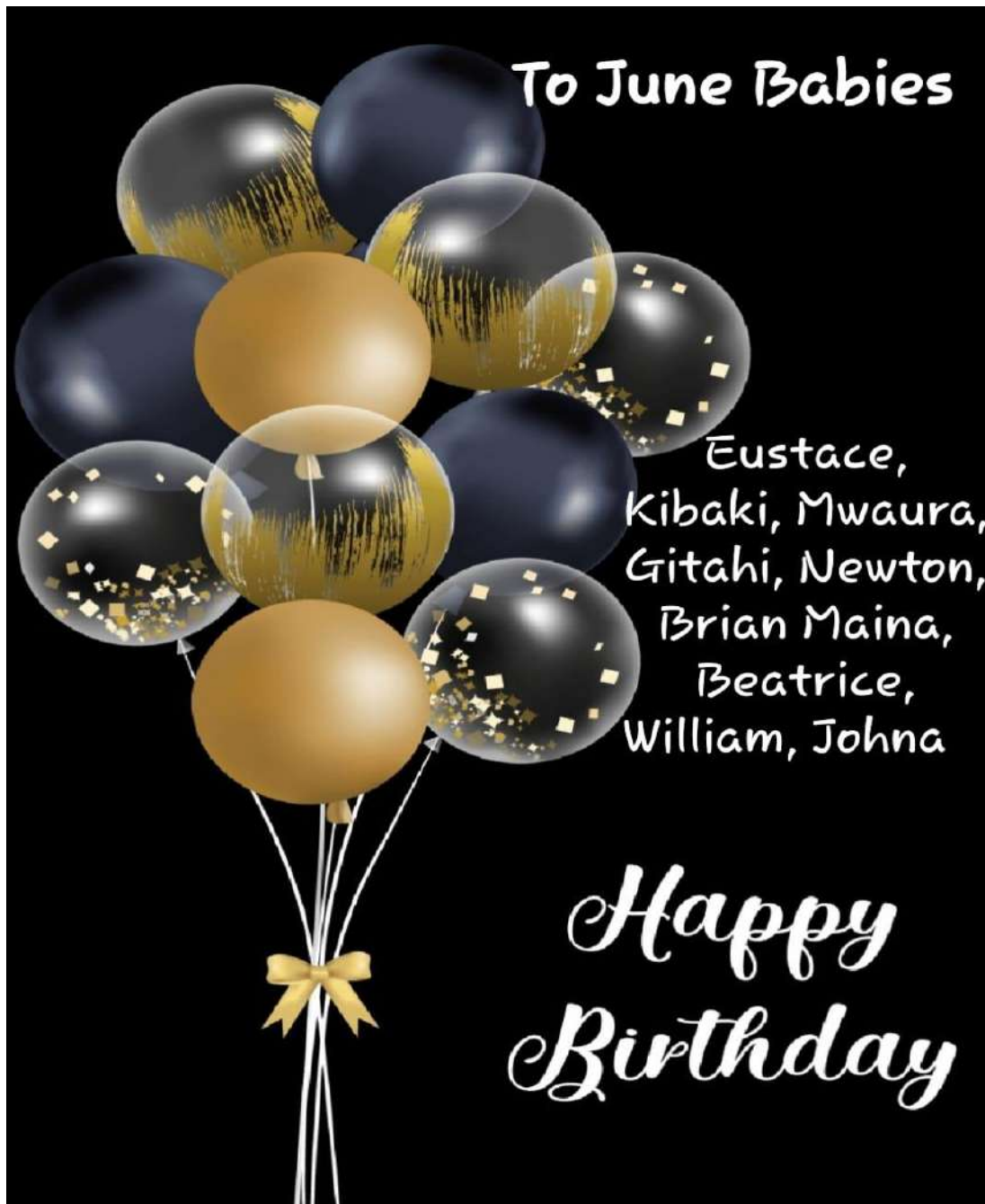
7. Always lock your device or log off to prevent unauthorised access to your social media accounts.

Final thoughts

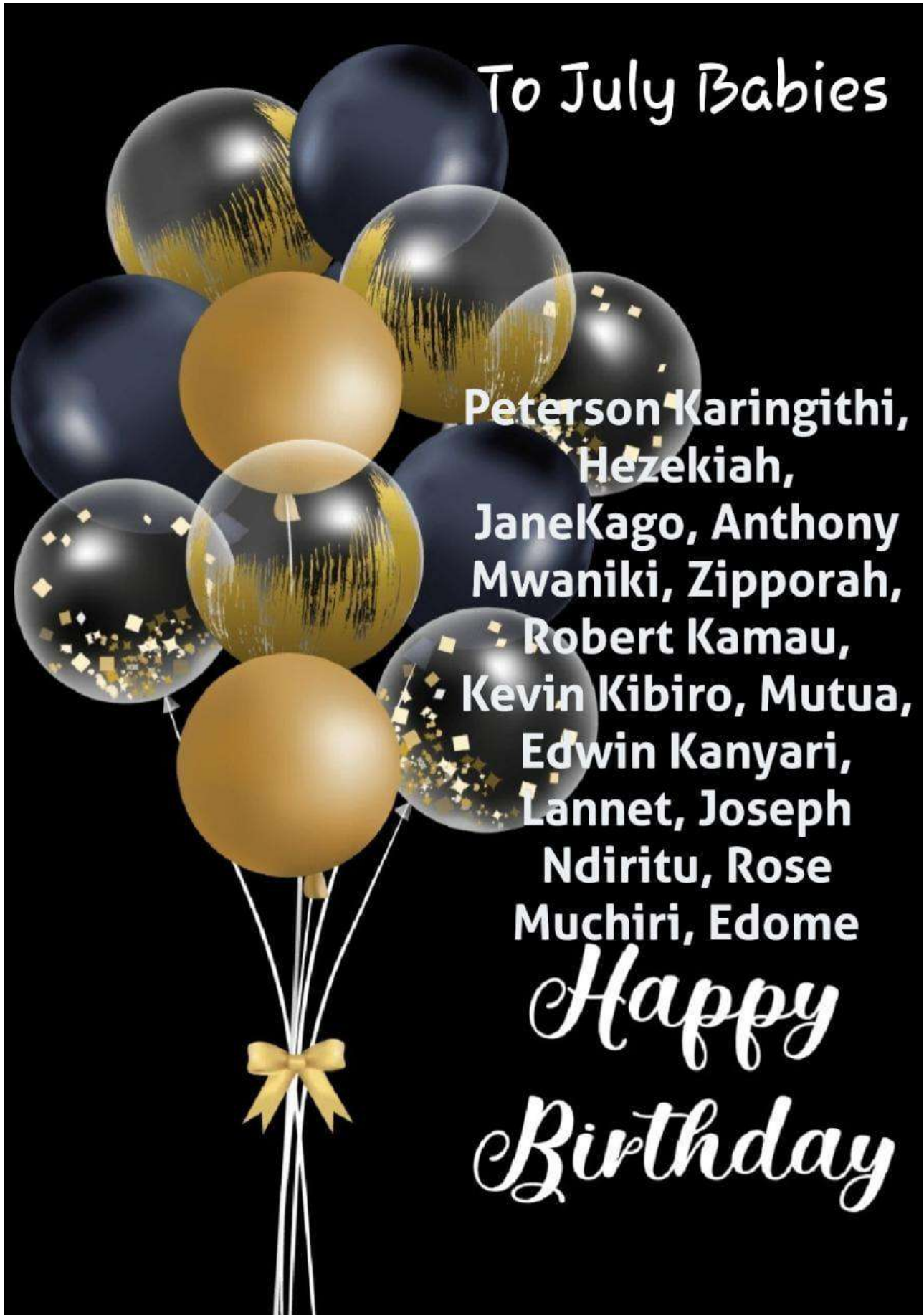
However, mitigating the risks isn't that hard - you have to remain vigilant and have a healthy dose of suspicion when it comes to stuff you encounter on social media, be on top of your company's policies, and follow cybersecurity best practices instituted by your IT department. More often than not, this should keep you on the straight and narrow and protected from most threats.

From NYEWASCO ICT Office.

HAPPY BIRTHDAY WISHES



BIRTHDAY WISHES



To July Babies

Peterson Karingithi,
Hezekiah,
Jane Kago, Anthony
Mwaniki, Zipporah,
Robert Kamau,
Kevin Kibiro, Mutua,
Edwin Kanyari,
Lannet, Joseph
Ndiritu, Rose
Muchiri, Edome

*Happy
Birthday*

Tumulike Mwizi Pamoja Campaign

Nyeri Water and Sanitation Company has launched a *Tumulike Mwizi Pamoja Campaign* aimed at reducing commercial losses occasioned by water theft through illegal water and sewer connections and discharge of waste water at undesignated discharge points. The campaign is aimed at educating customers and the general public of the penalties that accrue from the vice and encouraging them to report such cases to the company or the police. The campaign which is being led by the Communications & Public Relations Office in conjunction with the Security and Investigations Office, Pro Poor Office, Customer Care Office, Customer Relations Office as well as the Business Development and Marketing Office covers the whole of NYEWASCO's service area with a concentration in the low-income areas where this vice is commonly found.

Did you know that water theft through illegal connections or meter by-passes, self-connection after cut off for non-payment is a criminal offence punishable by law? The following penalties applies:

1. **ILLEGAL CONNECTION:** Commercial, Industry, Construction fraud- Sh. 100,000 plus estimated consumption during the period of illegality.
2. **ILLEGAL WATER CONNECTION FRAUD DOMESTIC-** Sh.30,000.
3. **SELF CONNECTION** after cut off for non-payment Sh. 5000 and billing backdated from date of cut off.

These penalties have been set by Water Services Regulatory Board (The Kenya Gazette No. 2188) to deter water theft and failure to pay may lead to a jail term.

Currently, one person who was involved in water theft has been arrested by our security & investigation department whose mandate is to weed out the vice. He was arrested and taken to Central Police Station where he was booked and is out on cash bail. He is required to pay for the penalty and billing backdated from the date of cut off. The total sum has escalated way above what he owed before the illegal connection and failure to pay will lead to criminal charges being brought against him. It is not worth the trouble. Get a legitimate water connection to avoid these penalties. Our team is on the ground verifying all water and sewer connections.

We urge our customers to report to us any case of water theft, illegal water and sewer connections, illegal discharge of waste water in un-designated points, meter vandalism and theft to the nearest police station or to us through the following communication channels:

1. Facebook@wateryeri
2. Twitter@Nyeri_water
3. Toll free phone number 0800721095
4. Phone number 0734 732 481/ 0714 430 000
5. Email info@nyewasco.co.ke

Let's stop mwizi together. Help us serve you better.



Our Services:

VIDEO & PHOTO SHOOT FOR EVENTS

GROUNDS AT NYEWASCO KANGEMI, NYERI

Grounds at Nyewasco Kangemi
The ultimate Wedding, Birthday, Anniversary and Music Video shoot venue.



Photo session / Video shooting 3,000/- PER SESSION.

For more information
 ☎ 0714 430 000, 0734 732 481 | ✉ info@nyewasco.co.ke
 @water_nyeri | @nyewasco
 ISO 9001:2015 Certified | ISO/IEC 17025:2017 Accredited

YOU CAN NOW PAY YOUR WATER BILLS VIA MPESA PAYBILL.

PAYBILL NO. 968800

You can also pay your bills via

A/C NO:	A/C NO:	A/C NO:	A/C NO:
0110261003593	01020043198800	01148667897100	055000043395

☎ 0714430000 / 0734732481 | water_nyeri | water_nyeri | '873'019#

NYERI WATER AND SANITATION COMPANY LIMITED

Join us as we continue to lead the way in Non-Revenue Water Management nationwide. Contact us today to experience our unparalleled services.

Our services:
 - Calibrate Meters
 - Carry out Leak Detection
 - Butt Fusing of HDPE Pipes

Why NYEWASCO?
 - ISO/IEC 17025:2017 accredited laboratory.
 - Accurate and Timely Results
 - Competent Staff

Affordable rates as follows:

Meter Calibration Laboratory		Butt Fusing of Pipes (Per Joint)	
Water Meter Size	COST(Kshs)		
15mm	1,000.00	200mm	4,500.00
20mm	1,500.00	110mm	4,000.00
25mm	2,000.00	90mm	3,500.00
40mm	3,000.00	75mm	3,000.00
50mm	3,500.00	63mm	1,000.00
80mm	5,000.00		
100-200mm	5,000.00		
250-1000mm	7,500.00		
Calibration of Ultrasonic Flow Meter	10,000.00		

FOR MORE INFORMATION
 ☎ 0714 430 000, 0734 732 481 | ✉ info@nyewasco.co.ke
 @watermyeri | @Nyeri_water
 www.nyewasco.co.ke

ISO 9001:2015 Certified | ISO/IEC 17025:2017 Accredited

Provision of Quality Water and Sanitation Services

NYEWASCO Water Testing Laboratory

ISO/IEC 17025:2017 Standard Accreditation by KENAS

We Analyze for Physical, Chemical and Microbiological Parameters on Raw, Treated and Waste Water

- ✓ Affordable Services
- ✓ Accurate and Reliable results
- ✓ Timely Release of results
- ✓ Competent Personnel
- ✓ NEMA Reference lab
- ✓ State of the art equipment

Contact us:
 @Nyeri_water | water_nyeri
 info@nyewasco.co.ke | ☎ 0714 430 000 / 0734 732 481

ISO 9001:2015 Certified | ISO/IEC 17025:2017 Accredited