



**NYERI WATER AND SANITATION COMPANY LIMITED**  
**APPLICATION FORM FOR NEW SEWER CONNECTION**

NYEWASCO/TECH/SEW/PR01/FRM/03

Date.....

**APPLICANTS DETAILS**

1. Name of the applicant. Mr./Mrs./Miss/Dr .....
2. Postal Address..... Code ..... Town .....
3. ID No ..... (Attach copy) KRA PIN No ..... (Attach copy)
4. Plot No.....
5. Telephone No..... Email Address.....
6. Classification of the building to be connected (Tick the appropriate)
  - a) Commercial ( )
  - b) Domestic ( )
  - c) Industrial ( )
  - d) Institution ( )
7. Water connections No. and Accounts No. (if more customers attach list)
  - a. ....
  - b. ....
  - c. ....
  - d. ....
8. Location/Zone.....
9. Approximate population to be served by the sewer connection.....

**PRIVATE PLUMBER/ CONTRACTOR DETAILS** (Attach certificate)

Name: .....

Type of pipe to be used..... Size.....

I.D No..... Tel..... Signature.....

## CONDITIONS FOR APPROVAL

### *Part A: Domestic Sewage*

1. No person shall discharge or apply any poisonous, toxic, noxious or obstructing matter, radioactive waste or other pollutants or permit any person to dump or discharge such matter into NYEWASCO sewer unless the discharge of such poisonous, toxic, noxious or obstructing matter, radioactive waste or pollutant is treated to permissible standards as authorized by NYEWASCO.
2. No surface storm water or rainwater should be discharged into the sewer system, a separate clearly defined drainage system should be provided. Any volume that will be discharged into the sewer system will be estimated over the period and charged a minimum of Kshs 10,000.
3. All manholes covers must be water tight.
4. Manholes frame and cover should be as per designed sample available at NYEWASCO Offices for you to view and must implement.
5. For commercial/residential houses with more than one-meter connection after sewer connection has been effected, the plot owner should provide the information to Nyewasco without being reminded failure to which a penalty of Kshs 10,000. will be debited into each of these accounts.
6. For sewer lines more than 20 meters in length, professional design should be prepared and submitted (profile and layout).
7. All construction stages must be inspected by Nyewasco.

### *Part B: Industrial/Trade Wastewater*

1. All conditions in part A shall apply.
2. The owner/operator shall ensure that operations of the facility are managed in accordance with the Environmental Management Plan developed in the Environmental Audit.
3. The owner/operator shall not discharge or apply any poisonous, toxic, noxious or obstructing matter, radioactive waste or other pollutants or permit any person to dump or discharge such matter into NYEWASCO sewer unless the discharge of such poisonous, toxic, noxious or obstructing matter, radioactive waste or pollutant is treated to permissible standards as set out in the Fifth Schedule of the Environmental Management and Co-ordination (Water Quality) Regulations, 2006.
4. The owner/operator shall manage any solid waste generated in accordance with the environmental Management and Co-ordination (Waste Management) Regulations 2006.
5. The owner/operator shall develop and implement a routine inspection plan for the pre-treatment plant and allied structure.
6. The owner/operator shall ensure that competent personnel operate the facility.
7. The owner/operator shall give access to quality assurance officers from Nyewasco upon identification, even without prior notice, and provide information, reports, records and data during inspection including collection of effluent samples.
8. The owner/operator shall develop a pollution incident response plan covering the pretreatment plant and allied structure.
9. The owner/operator shall report all pollution incidents arising from the effluent pre-treatment facility and allied structure to NYEWASCO through the incident hotline 061-2034548/4623/4622/4617/0722461359/0734732481, [email info@nyewasco.co.ke](mailto:info@nyewasco.co.ke) within 6 hours.
10. The owner/operator shall inform Nyewasco the mitigation measures put in place within 18 hours and submit the same in writing within 24 hours.
11. In the event of persistent non-conformances to the above conditions remedial measures shall be instituted that will include penalties in the form of fine (Kshs. 500,000/=) or as a last resort disconnection from the sewer system.

I agree to abide to the above conditions failure to which the company has express authority to surcharge the full cost deemed necessary to correct my failure due to any of the conditions above.

Applicants signature.....

Date.....

**COUNTY GOVERNMENT APPROVAL**

The applicant has satisfied all the County Government conditions and there is no objection to allowing for a new sewer connection.

County Government Officer.....Signature.....

Date..... Stamp.....

**OFFICIAL USE ONLY**

**SANITATION UNIT**

**Customer Survey Details**

There is an appropriate service line nearby (YES) (NO)

Number of billable connections is correct (YES) (NO) ..... (Indicate number)

Name.....Signature..... Date.....

**CUSTOMER CARE UNIT**

Water Account No..... Receipt No.....

Payment approved/not approved

Name..... Signature..... Date.....

**CHIEF MANAGER TECHNICAL SERVICES**

Application approved/not approved

Comments.....  
.....

Signature.....Date.....

**TECHNICIAN IN-CHARGE OF SANITATION**

I confirm that the works have been carried out and completed in compliance with the company policy on sewer connection.

Name.....Signature..... Date.....

**BILLING UNIT**

Updated in the system by:

Name..... Signature..... Date.....

**CHIEF MANAGER COMMERCIAL SERVICES**

Connection/s captured in the billing system

Signature..... Date.....