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NYEWASCO Annual Magazine

2024 Issue



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## Message from the Managing Director

I take this opportunity to appreciate the immense support and partnerships from County government, Stakeholders and the Board which has made the year a success. Your guidance and collaboration have been instrumental in our achievements.

2024 has been a year of exceptional achievements and sustainable growth for our Company. We've consistently maintained excellent service delivery standards and received numerous prestigious recognitions, including being ranked as Best of the Best by ESAWAS and securing top positions in WASREB Impact rankings for NRW Water and Pro-poor Services. Our unwavering commitment to quality is exemplified in our maintained ISO certifications and laboratory accreditations, with a successful re-accreditation audit resulting in a 4-year Certificate of Accreditation for both Calibration and Testing Laboratories.

I'm particularly proud of our team's outstanding performance in the WASCO games, where we secured 2nd position overall, with remarkable victories in table tennis, discuss, javelin, and the 10,000m walk. Our women's volleyball team's debut securing third place was especially noteworthy. Our strong showing at the ASK show, where we placed in the top three for 8 out of 9 categories, further demonstrates our excellence across multiple domains. Additionally, our influence has extended beyond local boundaries, with our Corporate Planning and Strategy Officer being elected to GWOPA's Steering Committee representing Africa, and my own appointment to WASPA's Executive Committee representing the Tana Region.

To our retirees who have contributed immensely to NYEWASCO's growth over the years - we thank you for your dedicated service and wish you the very best in your next chapter. Your expertise and commitment have laid a strong foundation for our future. Rest assured, your transition will be well-supported through our comprehensive pension and gratuity schemes. To our new team members - welcome aboard. And to our long-serving staff - your unwavering commitment continues to be the backbone of our success.



Eng. Peter G. Kahuthu  
**Eng. Peter G. Kahuthu**

We've made significant strides in staff development, supporting further education and implementing parts of our CBA. Our commitment to growth is evident in our continuous support for training and workshops, despite challenging economic times. Our tariff remains valid until June 2025, and we've already begun the application process for the next period with successful stakeholder engagement completed on December 9th, 2024.

However, we face some challenges that require our collective attention. Our sewerage coverage stands at 33% and needs expansion. We're actively addressing non-revenue sewer billing issues and have implemented innovative measures to combat vandalism, particularly of gate valves, including piloting an IP gate valve solution with our service providers.

As we move forward, I call upon each one of you to maintain your dedication and collaborative spirit. Our vision of becoming a World Class Water and Sanitation Provider is not just an aspiration - it's a goal we're actively working towards through our collective effort and commitment. The granting of an 8-year license by WASREB this June, extending to May 2032, demonstrates the confidence placed in our capability and future direction.

Thank you for your continued dedication and support in making NYEWASCO a leader in water and sanitation services. Together, we will continue to set new standards of excellence in our industry.



## NYEWASCO GETS RECOGNISED BEYOND BOUNDARIES

### NYEWASCO Celebrates Continental Recognition for Exemplary Service Delivery.



Congratulations to **Nyeri** WSP of Kenya for emerging the overall best of the best performers for 2021/22 with a total score of 75.1% followed by Iringa WSSA of Tanzania in second place.

During the month of February, the Company was ranked as the best of the best performing water service providers in Eastern and Southern Africa by Eastern and Southern Africa Water and Sanitation (ESAWAS) Regulators Association. ESAWAS is a network dedicated to promoting effective water supply and sanitation regulation through regional cooperation.

This was based on 3 Water Utility Performance Indices (WUPI) components, which are: Quality of Services, Economic Efficiency and Operational Sustainability.

According to ESAWAS, five utilities were evaluated for their performance, including WASAC from Rwanda, Nyeri WSP from Kenya, Eastern WSC (EWSC) from Zambia, Iringa WSSA from Tanzania, and Blantyre Water Board (BWB) from Malawi.

ESAWAS has been conducting benchmarking exercises for large utilities within the region since 2013/2014, and we are honored to have consistently maintained a high level of performance.

Notably, our metering ratio and sewerage service coverage have been particularly commendable, with the Company recording the highest and most acceptable performance of 51.3% in sewerage service coverage among all utilities evaluated.

We remain committed to upholding our standards of excellence and serving our community with the highest quality of water and sanitation services.



## PUBLIC CONSULTATION MEETING ON LICENSING OF NYEWASCO



www.wasreb.go.ke

**REPUBLIC OF KENYA**

**WASREB**  
Water Services Regulatory Board

**WATER ACT 2016 Section 70, 85, 87 & 139**

**PUBLIC CONSULTATION MEETING ON LICENSING OF WATER SERVICE PROVIDER**

The Water Services Regulatory Board (WASREB) has received licence application from Nyeri Water and Sanitation Company limited to provide water services within Nyeri County. The licence application has been made pursuant to the Water Act 2016 (section 85(1)): "A person shall not provide water services except under a licence issued by the Regulatory Board, upon submission of an application and such supporting documents as the Board may require".

Therefore, in compliance to WASREB principal object under the Water Act 2016 Section 70(1) - "protection of the interests and rights of consumers in the provision of water services", Section 87(1): "An application for a licence shall be subject to public participation" read together with the provision of Section 139, we wish to advise that the public consultation meeting shall be held at the venue stated below to get stakeholders concerns on services provided, licensing conditions and proposals for services improvement going forward. Please note that the Water Service Provider shall hold hybrid public consultation meeting (physical and virtual) as outlined below:

Water Service Provider	County	Venue	Day Date and time
Nyeri Water and Sanitation Company	Nyeri	Physical meeting	Wangari Jittha Hall, Nyeri Town
		Virtual Meeting	WSP to provide links
			Tuesday 5 <sup>th</sup> March 2024 10.00 am

Participants should be seated by 10.00am. Personal identification of participants will be required. Members of the public in respective areas are invited to make oral and written submissions and ask any questions that may relate to the provision of water services in their areas.

Comments on the application shall be emailed to info@wasreb.go.ke or send in hard copy to:  
The Chief Executive Officer,  
Water Services Regulatory Board,  
5<sup>th</sup> Floor NHIF Building,  
Ngong Road,  
P.O Box 41621 -00100, NAIROBI.

The closing date for receipt of comments is 30 days after the publication of this notice.

**CHIEF EXECUTIVE OFFICER**  
**WATER SERVICES REGULATORY BOARD**

Water Services for All

The proceedings commenced with an overview of the licensing application process, as outlined in the Water Act 2016. WASREB reiterated its commitment to protecting the interests and rights of consumers in the provision of water services, in accordance with the provisions of the Act. During the public consultation session, stakeholders were invited to express their concerns, provide feedback on the services provided by the company and offer suggestions for improvement.

There was unanimous support for the licensing. No opposition was raised during the meeting, indicating a general consensus among stakeholders regarding the company's capability to provide water services.

The public consultation meeting was a constructive forum for stakeholders to engage in dialogue regarding water service provision. The overwhelming support received underscores the confidence of the community in the company's ability to deliver quality services.

A public consultation is a process where government bodies, organizations or institutions seek feedback, input and opinions from the public on specific issues, policies, projects, or decisions that may affect them.

The purpose of public consultation is to ensure that decision-making processes are transparent, inclusive, and accountable. It allows decision-makers to consider a wide range of perspectives and gather information that may not have been initially available to them. By involving stakeholders and communities in the decision-making process, public consultations can lead to better-informed decisions that are more likely to be accepted and supported by those affected.

The Water Services Regulatory Board (WASREB) organized a public consultation meeting at the Wangari Mathai Hall in Nyeri Town on Tuesday, March 5th, 2024. The purpose of the meeting was to gather stakeholders' concerns regarding the licensing of Nyeri Water and Sanitation Company Limited to provide water services within Nyeri County. The previous 5 year licence expired in May, 2024.

### Nyewasco was awarded an 8-year license



**REPUBLIC OF KENYA**

**WASREB**  
Water Services Regulatory Board

**LICENCE CERTIFICATE**

*Issued under section 85 and 86 of the Water Act 2016*

This is to certify that **NYERI WATER AND SANITATION COMPANY** has been issued with a License [WASREB/LSA/11UC/140] to operate as a licensee providing water services under the provisions of the Water Act 2016 and any regulations and guidelines made thereunder. This License provides exclusive rights and obligations to the Licensee as provided by the Water Act 2016 and the License conditions issued under section 90 of the Water Act 2016 in the service area of the Licensee. This includes the powers of enforcement against third parties as prescribed by section 146 of the Water Act 2016.

This certificate is evidence that the License is valid for eight (8) years from the **19<sup>th</sup> May 2024** and shall expire on the **18<sup>th</sup> May 2032** unless earlier terminated under section 74 and 103 of the Water Act 2016 for material breach of the License conditions.

**IN THE EVENT that the License expires and is not renewed or is terminated for breach, the water service provider shall be providing water services without authorization and shall have committed an offence under section 85 of the Water Act 2016 and the key officers of the water service provider shall be prosecuted for the offence.**

Issued under the authority of the Water Services Regulatory Board

Dr. Julius Itunga  
Ag Chief Executive Officer

Signature

Date: **19<sup>th</sup> May 2024**



**WATER AND SANITATION INVESTORS CONFERENCE 2024**

*Accelerating Investments for Sustainable Access to Water and Sanitation for All*



The Water Sector Trust Fund organized the Water and Sanitation Investors Conference (WASIC) 2024, which took place from 6th to 8th March 2024 at Kenyatta International Convention Centre (KICC), Nairobi Kenya. The primary objective was to attract investors to the water and sanitation sector, with particular emphasis on Public Private Partnerships and blended financing mechanisms that can leverage private and commercial investments.

The conference explored partnerships that are instrumental in accelerating universal access to water and sanitation services by the year 2030 and offered a platform for engagement in various thematic areas.

The overarching theme of the Conference was “Accelerating Investments for Sustainable Access to Water and Sanitation for All”. WASIC 2024 had four (4) Thematic Areas which were: Public Private Partnerships & Blended Models for Leveraging on Private Finance, safeguarding our Future: Catchment to Tap and Climate Change Resilience, Water and Sanitation for All: The Road to Universal Access by 2030 and Governance and Policy Framework.

The conference was aimed at encouraging candid debate and promoting business partnership and financing towards sustainable access to water and sanitation services for all Kenyans.

The Conference involved and attracted stakeholders and participants from Governmental Institutions, Foreign Missions,

Development Partners, Financing Institutions, National and International Investors, Private Sector and the Business Community, Non-Governmental Organizations, Research and Academic Institutions and other state and non-state water and sanitation actors and affiliates.

The Company received an invitation to attend the Conference as well as participate in the Exhibition and the Panel Discussions. The Company was privileged to have the Managing Director, Eng. Peter Kahuthu participate as a panelist in two high level plenary sessions on blended financing mechanisms and Investing in Women Water and Sanitation Business.

Present during the sessions were, Hon. Fredrick Kinyua, the Chief Executive Committee Member (CECM) of Water Environment and Natural Resources, County Government of Nyeri, CPA Gathogo Mwangi, the chairperson Board of Directors (BOD) and Mr. Paul Wambugu, BOD Member Representing County Government of Nyeri.

By the end of the conference, numerous networks had been established, promising significant benefits for the company in the years to come and enhancing resource mobilization.



*NYEWASCO team pose for a photo during the WASIC conference*

## NYEWASCO ON GTN TALK SHOW- IME RIA RUCIINI

The Managing Director, Eng. Peter Kahuthu, was featured on a talk show on GTN TV, hosted by Waithaka Kinyua. on 28th February, 2024.

During the discussion, he elaborated on NYEWASCO's management structure, its collaboration with the County Government of Nyeri, and its wide range of services, including plumbing, meter testing, event hosting, educational tours, and the sale of fish and sludge.

Eng. Kahuthu also highlighted the Company's commitment to corporate social responsibility and community engagement, including its active participation in sports. He celebrated NYEWASCO's prestigious recognitions, such as being named the "Best of the Best" water utility in Eastern and Southern Africa by ESAWAS and maintaining its position as Kenya's top-performing WSP for 15 years according to WASREB.



*The Managing Director Eng. Peter Kahuthu, with the host presenter at the GTN TV studio*

Acknowledging challenges, Eng. Kahuthu shared ongoing initiatives aimed at addressing these issues and sustaining excellent service delivery. He emphasized the importance of innovation and collaboration in overcoming obstacles and driving growth.

In closing, Eng. Kahuthu expressed gratitude for the opportunity to share NYEWASCO's journey, reaffirming the Company's dedication to improving services and achieving greater sustainability for the benefit of the community.

## GTN NYERI BUSINESS LEADERS BREAKFAST

**'Nyeri is our business'**



*The BOD Chair and the MD receive a souvenir from the GTN Team*

The Nyeri Business Leaders Breakfast Forum was an event that brought together corporates leaders and the business community within Nyeri County. It was organized by GTN TV as a part of the County Business Week. The Company was the platinum sponsor of the event. The forum provided a platform for discussions on leadership and business development.

The forum was held on 5th March, 2024, at the White Rhino Hotel, Nyeri. The theme of the breakfast was "Nyeri is our business". This theme emphasizes the collective responsibility and interest of the participants in the growth and prosperity of Nyeri.

The forum provided value to NYEWASCO in several ways which include; an opportunity to interact and network with other businesses and corporates in the region. It helped to strengthen the Company's stakeholder relations & brand visibility through increased awareness, publicity and promotion of our products and services.

The Company was represented by the Chairman Board of Directors, CPA Gathogo Mwangi, Managing Director, Eng. Peter Kahuthu, Chief Manager Commercial Services, CPA Francis Kiura and other members of staff.



## NYEWASCO ROADSHOW



A road show refers to a series of promotional events conducted by a company, to showcase its products, services or investment opportunities to potential investors and stakeholders. These events are often held in various cities or locations, allowing the company to reach a broader audience and generate interest in its offerings.

On Thursday 21st of March the company organized a vibrant roadshow in collaboration with GTN TV that traversed Nyeri Town and its neighboring areas including Kangemi, Classic, Giakanja, Ruring'u, Gatitu, Marua, Kirichu, Chaka, Mweiga, and Kamakwa.

The roadshow aimed to express gratitude to the esteemed customers for their unwavering support, which has positioned the Company as the leading water utility company not only in Kenya but also across Eastern and Southern Africa. It also served as a platform to create awareness about various services beyond water provision that the Company offers which include; Educational Tours, Water and Meter Testing services, Events hosting ground at Kangemi Sewerage Treatment Plant, Fish and Sludge sales as well as Plumber Hiring services.

The roadshow garnered positive feedback from attendees, who appreciated the opportunity to interact directly with the company representatives and learn more about the company's offerings.

Customers expressed satisfaction with NYEWASCO's commitment to customer service and its proactive approach to community engagement.

The roadshow was not only a platform for gratitude but also an opportunity to strengthen the bond between the Company and its customers. Through proactive engagement and the provision of comprehensive services, the company reaffirmed its commitment to excellence and sustainability in water management. As the journey continues, NYEWASCO remains dedicated to serving the community and contributing to its prosperity.





## WORLD WATER DAY - "Water for Peace"



*Group photo of participants during the drive.*

World Water Day is observed annually on March 22nd and serves as a global observance aimed at raising awareness about the importance of freshwater and advocating for sustainable management of water resources. The United Nations General Assembly declared March 22nd as World Water Day, starting in the year 1993.

World Water Day has evolved into a significant global observance that plays a crucial role in promoting awareness, mobilizing action and advocating for sustainable water management practices to ensure water security for present and future generations.

NYEWASCO had the honour of hosting a vibrant tree growing event at Gatei Sewerage Treatment Plant, one of our Company stations. An estimated 20,000 tree seedlings were planted.

The Company received generous contributions of 10,000 tree seedlings from Equity Bank Kenya, 2,000 from King'ong'o Prisons and another 2,000 from Kiganjo Police College.

Notably, representatives from Equity Bank Kenya, King'ong'o Prisons, Kiganjo Police College and Tetu Technical & Vocational College joined hands with Nyeri Water staff to grace the occasion with their presence.

In addition to planting seedlings at the treatment plant, we also took the opportunity to spread the message of environmental responsibility by gifting tree seedlings to customers who visited our head office on that day. This act not only reinforces our dedication to sustainability but also encourages community engagement in preserving our precious natural resources.

Together, we continue to make strides towards a more sustainable and resilient future.





## EARTH DAY- 22ND APRIL, 2024



*Participants during the tree planting session at Kangemi Sewer Treatment Works.*

Earth Day is an international day celebrated on 22 April and is devoted to our planet. It draws attention to the environment and promotes conservation and sustainability. It is celebrated to create awareness among people to solve various problems like climate change and pollution, activate various environment movements and awareness programs, conserve natural resources, protect endangered species, and move towards a sustainable future.

This year's theme, Planet vs. Plastics, emphasizes the urgent need to address the overwhelming presence of plastics in our environment and its detrimental effects on human and planetary health. The theme for Earth Day 2024 was announced by EARTHDAY.ORG with a clear and ambitious goal: to demand a 60% reduction in the production of plastics by 2040 and to pave the way for a plastic-free future.

The campaign unites individuals, communities, businesses, and governments in a collective effort to reduce our reliance on plastics and to mitigate their harmful impact.

In line with this year's theme and the spirit of Earth Day, NYEWASCO and the Young Water Professionals organized a tree planting event at Kangemi Sewer Treatment Plant.

This initiative was a practical step towards environmental conservation, where over 500 trees were planted on that day, contributing to the greening of the planet and the promotion of sustainable practices.

## TREE GROWING DAY AT OLD CHANIA PUMPING STATION AND OLD MWEIGA WATER WORKS

Nyewasco took a big step towards their goal of planting one million trees by organizing a tree-growing exercise at the Old Chania Pumping Station and Old Mweiga Water Works on May 8th, 2024. Led by Managing Director Eng. Peter Kahuthu, the event saw the planting of over 5000 tree seedlings. Alongside Eng. Kahuthu were Chief Manager Technical Services Eng. James Ngunjiri and Chief Manager Commercial Services CPA Francis Kiura, along with dedicated staff members. The presence of representatives from the County's Department of Water, Irrigation, Environment, and Climate Change, as well as the Kenya Institute of Management, highlighted the collaborative effort towards environmental conservation. Through such endeavors, Nyewasco continues to demonstrate its dedication to serving.



*A group photo of all participants in attendance*

This initiative is part of Nyewasco's strategic plan to contribute to national efforts aimed at achieving a 10 percent tree cover, as directed by the President. By planting trees at key locations like the pumping station and water works, Nyewasco aims to enhance environmental sustainability and promote a greener future for generations to come. The enthusiastic participation of staff underscores Nyewasco's commitment to environmental stewardship and community engagement, setting a positive example for others to follow.



## CARRY A GIRL FOR A TERM CAMPAIGN 'Menstrual Hygiene Day'

On May 24, 2024, NYEWASCO, in partnership with Women in Water and Sanitation (WIWAS), marked Menstrual Hygiene Day with an impactful event at the Nyewasco conference hall. The initiative aimed to provide sanitary products to pupils of St. Luke's Githwariga Primary School and Nyakinyua Primary School.

Held under the theme "Carry a girl for a term," the event saw collaboration from Nyewasco, Tana Water Works, WIWAS, and Murang'a Water and Sanitation Company, with key stakeholders in attendance. Keziah Nyambura, Nyewasco's Manager Legal Services, served as the Master of Ceremonies, while the main speaker from WIWAS emphasized the importance of menstrual hygiene management for young girls' education and well-being.

The event featured entertainment by pupils, who performed poems to raise awareness about menstrual health.

Each student received a dignity pack containing essential sanitary products, ensuring they could manage their menstrual health with dignity and comfort. This initiative symbolized a step towards eliminating barriers that hinder girls' education due to lack of access to sanitary products. The success of the event highlighted the significant impact that community collaboration can achieve for a noble cause



*Photo from the WIWAS event held at Nyewasco conference hall to mark Menstrual Hygiene Day.*

## THE MATER HEART RUN 2024 EDITION



*The team that represented NYEWASCO at the Mater Heart Run, 2024 Nyeri Edition.*

The Mater Heart Run, which began in 2002, is an annual fundraising event for the Cardiac program. The run aims to raise awareness and donations to support children with heart conditions, particularly those from disadvantaged backgrounds who require cardiac surgery or treatment. During a breakfast launch at the Mater Hospital in Nairobi, Sr. Dr. Mary Ngui, the facility's CEO, highlighted the program's impact. Since its inception, the Mater Heart Run has

benefited 5,448 children. Among them, 2,242 underwent heart surgeries, while 3,206 received cardiac catheterization and intervention procedures. Additionally, the program conducts awareness campaigns for rheumatic fever and provides training for staff caring for cardiac patients. The program continues to make significant strides in improving the lives of children with heart conditions, thanks to the support of well-wishers and dedicated organizations. This year's run was held on Saturday 25th May 2024 at the Dedan Kimathi University grounds. NYEWASCO actively participated in the Mater Heart Run, demonstrating its commitment to corporate social responsibility (CSR). By sponsoring a team drawn from staff members, the company played a crucial role in uplifting community well-being and contributing to better healthcare services. The involvement demonstrates dedication to making a positive impact on society and saving countless lives through initiatives like the Mater Heart Run.



## STAKEHOLDERS' CONFERENCE



*A section of Stakeholders actively participating in a plenary session during the Stakeholder's meeting at White Rhino Hotel.*

NYEWASCO continued its tradition of fostering dialogue and collaboration at its annual stakeholders' conference, held on June 3rd at the White Rhino Hotel. Representatives from diverse sectors, including government agencies, community organizations, environmentalists, and industry experts, gathered for a day dedicated to advancing the provision of quality water and sanitation services.

The conference kicked off with opening remarks from the chairman of the board of directors, setting the tone for a day of engaging discussions. Following this, the managing director delivered a comprehensive presentation on the company's performance and achievements, highlighting its ongoing commitment to sustainability and innovation.

Throughout the event, presentations from representatives of key organizations such as TWWDA and WASREB provided valuable insights into industry trends and regulatory frameworks. The company also received its 8-year WASREB operating licence.

The company secretary also addressed attendees on the role of stakeholders in corporate governance, emphasizing the importance of inclusive decision-making processes. He outlined the agenda for the upcoming Annual General Meeting (AGM) and invited feedback from stakeholders. This emphasis on transparency and accountability underscored NYEWASCO's commitment to involving stakeholders in key decision-making processes.

The conference concluded with a plenary session, providing participants with the opportunity to reflect on the day's discussions and explore potential avenues for future collaboration. By bringing together stakeholders from various sectors,

NYEWASCO once again demonstrated its dedication to building partnerships and driving positive change in the pursuit of water security and sustainability.



## LAUNCH OF THE REVIEWED STRATEGIC PLAN FY (2021/22-2026/27)

NYEWASCO launched its mid-term reviewed strategic plan at the White Rhino Hotel on June 3rd. The strategic plan, spanning from FY 2021/22 to 2026/27, was introduced in response to significant changes in the water and sanitation sector's operating environment, including shifts in customer expectations, regulatory guidelines, and stakeholder demands. The plan was developed through internal and external engagements, and aims to provide clear strategic direction for NYEWASCO to enhance service delivery while aligning initiatives with stakeholders' needs. The strategic plan focuses on seven key result areas—Corporate Governance, Financial Sustainability, Service Delivery, Low-Income Areas (LIA) residents, Human Resource Capacity, Environmental Awareness and Sustainability, and Partnerships & Collaborations the plan seeks to achieve universal access to water and sanitation, as outlined in Sustainable Development Goal No. 6. It also aims to propel the company to international levels in service provision. A section of Stakeholders actively participating in a plenary session during the Stakeholder's meeting at White Rhino Hotel. Right: The Company Secretary Richard Gikuhi making his presentation on the role of stakeholders in Corporate Governance during the Conference.

WASREB Representative Eng. Kigutu issues copies of the 8 year WASREB License to the MD, Chairman Board of Directors and Director representing the Office of the Governor 11 Reflecting on the successful implementation of the previous strategic plan, NYEWASCO expresses confidence in the future implementation, emphasizing the importance of sustainable service systems and the collective effort of stakeholders in realizing the company's vision and mission. In addition to the strategic plan, the launch event also marked the unveiling of NYEWASCO's new website, which is part of the company's commitment to incorporating technology to improve services. The new website is expected to enhance customer service and provide an easier way for stakeholders to engage with the company. The event also celebrated the launch of the NYEWASCO anthem, which symbolizes the company's dedication and spirit in fulfilling its mandate.



*The Board of Directors, The Managing Director and the Company Secretary receive the official strategic plan document during the launch*



## WORLD ENVIRONMENT DAY

### Land restoration, Desertification and Drought resilience



*The Chief Manager Technical Services Eng. James Ngunjiri leads a team from Young water professionals in planting bamboo trees.*

World Environment Day is celebrated annually on June 5. The day is dedicated to promoting environmental awareness, encouraging action and driving change. This year's day has been organised under the theme, 'Land restoration, desertification and drought resilience'.

NYEWASCO celebrated the event at Wambugu Farm, where the Deputy Governor H.E. David Kinaniri, representing Governor H.E. Mutahi Kahiga, highlighted the dependence of Nyeri's residents on land for sustenance and the threats posed by climate change and biodiversity loss. These challenges are transforming fertile lands into barren areas, jeopardizing agriculture and freshwater resources.

Nyewasco was represented by the Chief Manager Finance and Corporate Services, CPA Rose Gitahi and other staff members at the event where the company donated 205 tree seedlings to local schools and the community demonstrating Nyewasco's commitment to conservation and supporting land restoration efforts against desertification and drought.

Additionally, on the same day, the Chief Manager Technical Services Eng. James Ngunjiri led a team from Young Water Professionals in planting over 300 bamboo trees along the river banks at Mweiga old water treatment plant, Kangemi Sewerage treatment plant, and Outspan old water treatment plant.

The celebration emphasized the importance of collective efforts to address environmental challenges, with Nyewasco's contributions showcasing the significant impact of community involvement in land restoration and resilience building.



*The Deputy Governor H.E. David Kinaniri together with the Chief Manager Finance and Corporate Services, CPA Rose Gitahi donating a tree to Narumoru Township Primary school.*



## RELEASE OF IMPACT REPORT NO. 16 BY WASREB

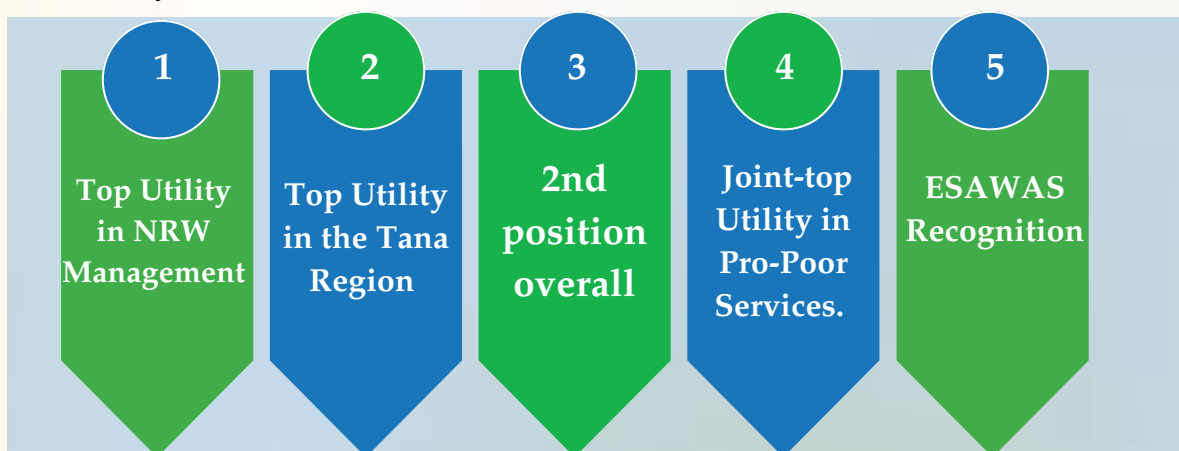


*Nyeri Water, Irrigation, Environment and Climate Change CECM, The Chairman, NYEWASCO B.O.D, The Managing Director, Chief Manager Technical Services and Chief Manager Finance and Corporate Services receive a trophy and the ESAWAS certificate of recognition from Hon. Zachariah Njeru, CS, Water, Sanitation and Irrigation*

The 16th edition of the Impact Report, titled "IMPACT 16," was launched on June 20th, 2024 by the Water Services Regulatory Board (WASREB) of Kenya.

This annual report assesses various aspects of Kenya's water services sector, encompassing areas such as water coverage, drinking water quality, non-revenue water, metering ratio, sanitation coverage, dormant connections, and hours of supply. This success underscores the Company's unwavering commitment to excellence and its dedication to delivering superior products and services within the water sector. We take immense pride in these achievements, which reflect our ongoing efforts to set benchmarks in water management, service provision, and equitable access to water and sanitation.

NYEWASCO remains steadfast in its mission to make a substantial and positive impact on the industry, ensuring sustainable water access and quality for all stakeholders.



## SPECIAL GENERAL CORPORATE MEETING

### Impact 16 Updates



*The MD, Eng. Peter Kahuthu issuing the Impact 16 Report updates to staff members.*

The company convened a special general meeting on June 28, 2024, centered around the release of the WASREB Impact 16 report.

The Managing Director addressed the company's performance as highlighted in the recent report and recognized achievements by presenting trophies to staff members from different divisions in recognition of their contributions.

Emphasizing a commitment to excellence, the MD urged all employees to remain dedicated, underscoring the collective effort needed to propel the company to even greater success in the future.



### 3RD COHORT INTERNS GRADUATION



*The third cohort of interns pose for a photo together with the Management.*

On the 28th of June, the company celebrated the graduation of its third cohort interns (2023-2024), who had undergone intensive training in various departments. The luncheon was graced by speeches from the senior management team, led by the Managing Director, Eng. Peter G. Kahuthu.

For the interns, transitioning from this internship into the broader professional world presents both opportunities and challenges. The management's advice to them included embracing continuous learning, fostering meaningful relationships, and seeking and acting on feedback for personal growth. Setting clear goals, maintaining a positive attitude, and embodying integrity and professionalism were emphasized as crucial elements for success.

The management encouraged the interns to embrace change and innovation, take initiative in their careers, and maintain a healthy work-life balance to sustain well-being and productivity. As a token of recognition for their hard work and dedication, each graduate was presented with a recommendation letter, highlighting their achievements and potential.

Armed with this letters and the knowledge they have acquired during their internship period, the graduates are prepared to take on the world and make their mark.

Congratulation to the third cohort interns! Best of luck in your future endeavors!





# Kenya Sanitation Governance Conference 2024



*MD Eng. Peter Kahuthu and Chief Manager Technical Services Eng. James Ngunjiri explaining to the Chief Guest Eng. SAO Alima (in blue suit) how we recycle our waste to make briquettes. Also present was; from left; WASPA Chair Eng. Moses Kinya, WASPA CEO Mr. Anthony Njaramba, WSTF CEO Mr. Willis Ombai and WASPA Treasurer Mr. Dickson Njiru.*



The Kenya Sanitation Governance Conference and Exhibition 2024, held from July 3rd to 5th at the Ciala Resort in Kisumu, was a pivotal event for the Water, Sanitation, and Hygiene (WASH) sector.

This annual conference, themed "**Promoting Good Governance to Accelerate Safely Managed Sanitation,**" brought together over 5,000 delegates, including policymakers, industry experts, and key stakeholders. Nyewasco, represented by our Managing Director Eng. Peter Kahuthu, played a significant role in the conference.

Eng. Kahuthu participated in a high-profile panel discussion on Sanitation Planning, Monitoring, and Evaluation, where he emphasized the importance of robust

governance frameworks and continuous monitoring for effective sanitation initiatives.

Nyewasco showcased its advanced sanitation technologies, community-centric approaches, and capacity building programs, highlighting their commitment to improving service delivery. The conference featured sessions on promoting good practices in sanitation governance, innovative financing models, and sanitation planning and monitoring, all of which resonated with Nyewasco's mission.



## Nyewasco Welcomes 4 Cohort of Interns.



*4th Cohort Interns during their induction ceremony*

On July 8 2024, Nyewasco proudly inducted its 4th cohort of interns for the 2024/2025 program. The induction ceremony, marked the beginning of an exciting journey for the new interns, who are set to gain invaluable experience and contribute to the company's mission of providing high-quality water and sanitation services.

The event was graced by our senior management team, led by Managing Director Eng. Peter Kahuthu. During the induction, the interns were introduced to Nyewasco's core values, mission, and vision. They also received an overview of the company's history, achievements, and future goals. The program includes hands-on training, mentorship, and participation in key projects, ensuring that the interns acquire practical skills and knowledge that will be instrumental in their professional growth.

In his welcoming remarks, Eng. Kahuthu emphasized the importance of the internship program in nurturing young talent and preparing them for future careers in the water and sanitation sector. He highlighted Nyewasco's commitment to capacity building and the development of the next generation of professionals. The 2024/2025 internship program attracted a diverse group of



*CMTS Eng. James Ngunjiri addressing the interns*

candidates from various educational backgrounds and regions across Kenya.

This diversity reflects Nyewasco's dedication to inclusivity and its efforts to provide equal opportunities for all. The interns will be engaged in various departments within the company, including engineering, customer service, finance, and operations, allowing them to gain a comprehensive understanding of the company's operations. The 4th Cohort Interns during their induction ceremony Eng. Kahuthu encouraged the interns to take full advantage of the opportunities presented to them and to actively participate in the company's initiatives.

He reiterated Nyewasco's commitment to supporting the interns throughout their journey and providing them with a conducive environment for learning and development.



## Service to all: Customer Sensitization Exercise in Kangemi and Ruring'u

On July 30 and 31 2024, Nyewasco conducted a comprehensive customer sensitization exercise in the areas of Kangemi and Ruring'u.

This initiative aimed to educate residents about the services offered by Nyewasco, how to access them, and to address any customer concerns or complaints. The sensitization exercise was part of Nyewasco's ongoing efforts to enhance customer engagement and ensure that all residents are well-informed about the company's operations.

The event saw a multi-departmental team from Nyewasco engaging directly with the community, providing valuable information on water and sanitation services, and demonstrating the company's commitment to customer satisfaction.

In Kangemi, the team addressed common issues such as billing queries and service interruptions, ensuring that customers had a clear understanding of how to resolve these problems.



*Customer sensitization exercise at Kangemi*

The following day in Ruring'u, the focus was on interactive sessions where residents could voice their concerns and receive immediate feedback from Nyewasco representatives. This direct interaction helped to build trust and transparency between the company and the community.

## ACAG Stakeholders Meeting



*ACAG meeting at Conference Hall*

Nyewasco and the Aberdare Conservation Action Group (ACAG) co-hosted the Chania River stakeholders meeting at the Nyewasco conference hall on the 17 of July 2024.

The focus was on the presentation of the 'Chania River Project' proposal aimed at engaging farmers in restoring Chania water flows through improved agricultural practices. The project also aims at restoring forest cover through the planting of bamboo trees along catchment areas to bolster environmental sustainability.

Nyewasco through the managing director Eng. Peter G. Kahuthu reiterated its support for the project particularly through GIS mapping which is a key factor in enhancing data relevance for effective planning and implementation of initiatives related to the project, among various other ways.



## Nyewasco Board of Directors embark on an inspection exercise



*The Board of Directors, CECM for the Department of Water, Irrigation, Environment, and Climate Change share a glass of water at Kamakwa Water Treatment Plant*

The Board of Directors, led by Chair Gathogo Mwangi and accompanied by senior management, conducted a field visit to evaluate the company's facilities and ongoing projects. The purpose of the inspection was to assess operational effectiveness and ensure optimal functioning of the facilities.

They visited the Kamakwa treatment plant, the Kangemi sewer treatment plant, the Ihwa intake, the Tetu tank, the Kiganjo sewer pumping station, and the ongoing Baraka Chaka project. The directors were impressed by the status of the facilities despite the ravaging effects of the recent El Nino rains. They urged the company's management to maintain the high standards across all the facilities visited. Fredrick Kinyua, CECM for the Department of Water, Irrigation, Environment, and Climate Change, joined the team and reiterated the County Government's commitment to supporting Nyewasco in delivering its mandate of providing clean and safe drinking water and sanitation services

The field visit demonstrates Nyewasco's dedication to ensuring the optimal performance of our facilities and the successful implementation of our projects to deliver on our mandate. The company remains committed to maintaining high standards and continuing to provide essential water and sanitation services to the residents of Nyeri Central Sub County and its environs.





## Nyewasco triumphs at the 13th edition Wasco Games



*From left: Nyewasco MD Eng. Peter Kahuthu, Nairobi Water MD Eng. Nahashon Muguna and Thiwasco MD Eng. Moses Kinya holding trophies after emerging position 2, 1 and 3 respectively.*

The 13th edition of the WASCO Games took place from August 19 to 23, 2024, in Murang'a, bringing together 177 spirited teams from various water service providers across Kenya for a week of competition and camaraderie.

This year's theme focused on "Combating climate change through Sports," emphasizing the importance of teamwork and collaboration in the water sector. In alignment with this year's theme, Participants took meaningful action by planting over 1000 trees, leaving a lasting environmental impact beyond the sports arena.

Nyewasco, showcased impressive performances across multiple disciplines. The team participated in a total of 13 sports, including volleyball, netball, table tennis, athletics, chess, and more.

Our dedication and hard work paid off as they emerged victorious in several categories. Nyewasco's overall performance earned us a commendable second place in the overall standings, reflecting our commitment to excellence both on and off the field. Nairobi Water and Sanitation Company took first place whilst Thika Water and Sanitation Company took third place. Among the notable achievements, Nyewasco secured the following trophies:

- Table Tennis Ladies – Position 1
- Table Tennis Men – Position 2
- Volleyball Men – Position 2
- Volleyball Ladies – Position 3
- Badminton – Position 2
- Squash Men – Position 2
- Squash Ladies – Position 3
- Scrabble – Position 3
- Chess – Position 3
- Folk Song – Position 2



## Make Nyeri Clean: Nyewasco Town Clean – Up exercise



*Nyewasco staff in lines preparing to head off to the town clean up exercise*

On September 6, 2024, Nyewasco organized a town clean-up exercise, emphasizing the company's commitment to environmental stewardship and community engagement. The event brought together County Government of Nyeri, staff members, local residents, and various stakeholders, all united in a common goal of enhancing the cleanliness and beauty of our surroundings.

Led by Managing Director Eng. Peter Kahuthu, the clean-up initiative aimed to raise awareness about environmental issues while fostering a spirit of teamwork among participants. The event kicked off with a brief address from the leadership team, highlighting the importance of maintaining clean public spaces and the role of each individual in contributing to a healthier environment.

Participants were divided into teams, armed with gloves, brooms, and other cleaning supplies. They fanned out across designated areas, collecting litter and debris from streets, parks, and public facilities. The enthusiasm was palpable as employees engaged with community members, sharing tips on waste management and the significance of keeping their neighbourhoods clean.

## Nyewasco's Roadshow: Empowering Nyeri Town Through Awareness and Celebration

In a vibrant display of community engagement, Nyewasco held an engaging roadshow in Nyeri Town, aimed at raising awareness about services and addressing the critical issue of vandalism. Partnering with Gtn TV, the event connected residents through informative sessions and interactive discussions.

The roadshow not only highlighted Nyewasco's offerings but also educated the community on the importance of protecting public utilities. Representatives from Nyewasco and Gtn TV provided valuable insights, empowering residents to safeguard essential services from vandalism and misuse.



The event celebrated Nyewasco's impressive second place achievement at the 13th edition of the WASCO Games. This success showcased the dedication and teamwork within Nyewasco, fostering a sense of pride among attendees.



## NYEWASCO Celebrates WASCO Games Success



On Friday, September 6, 2024, Nyewasco staff gathered at the Kamakwa treatment plant to celebrate their impressive achievements at the 13th edition of the WASCO Games held in Murang'a. The event was attended by key figures including Board Chair CPA Gathogo Mwangi, Board Member Mary Mutonyi, Managing Director Eng. Peter Kahuthu, and Mr. Fredrick Kinyua, the CECM for the Department of Water, Irrigation, Environment, and Climate Change from the Nyeri County government.

The atmosphere was filled with excitement as attendees reflected on Nyewasco's outstanding performance, where the company secured second place overall and won a total of 11 trophies across various disciplines. This success was a clear demonstration of Nyewasco's commitment to excellence and teamwork.

The celebration featured several speeches from distinguished guests and Nyewasco's leadership team. Overall Captain John Kihanya expressed gratitude for the support from the board and management, highlighting the dedication and hard work that contributed to their success during the games. Team Manager Paul Michuki echoed these sentiments, emphasizing the unity and camaraderie that fueled their achievements.



Managing Director Eng. Peter Kahuthu acknowledged all participants for their remarkable performances and stressed the importance of partnerships in achieving success. He also took the opportunity to congratulate the winners and appreciate the leadership of team captains. Board Member Mary Mutonyi shared her personal experiences from participating in golf during the games, illustrating their inclusive nature while commending all participants for their efforts and sportsmanship. CECM Fredrick Kinyua commended the teams for their perseverance and teamwork, encouraging everyone to strive for the top position in future competitions. He emphasized the significance of mental health in the workplace, promoting a holistic approach to employee well-being. The celebration concluded with a vote of thanks from Chief Manager Finance and Corporate Services CPA Rose Gitahi, who appreciated everyone's contributions to both the games and the celebrations.



# Central Kenya ASK Show 2024



*MD Eng. Peter Kahuthu shows H.E. Hon Mutahi Kahiga all round the Nyewasco stand*

Nyewasco was honoured to receive the Nyeri County Governor H.E. Hon. Mutahi Kahiga who visited the Nyewasco stand at the Central Kenya Agricultural Society of Kenya (ASK) Show, held from September 11 to 14, 2024, at the Kabiruini Showground. He commended the company's efforts in employing technology for effective water management and also expressed his support for Nyewasco's initiatives aimed at ensuring safe and reliable water supply across the region. Nyewasco showcased its commitment to sustainable water management. This year's theme, "Promoting Climate Smart Agriculture and Trade Initiatives for Sustainable Economic Growth," resonated deeply with Nyewasco's mission to provide innovative water solutions that support agricultural development and environmental sustainability.

During the event, Nyewasco's exhibit featured cutting-edge technologies aimed at enhancing water access and sanitation services. Among the highlights was a water dispensing ATM designed to provide affordable potable water to residents in low-income areas of Nyeri town. This initiative aligns with the ASK Show's focus on climate smart practices, demonstrating how efficient water management can contribute to agricultural productivity and community well-being.

Nyewasco's participation was further distinguished by its impressive performance at the show, where it was honored with nine prestigious awards. These accolades recognized the company's excellence in service delivery and innovation within the water sector, reinforcing its status as a top-performing utility in Kenya. The awards were a testament to Nyewasco's dedication to improving water quality and sanitation services to all residents of Nyeri sub county.

No	CATEGORY	POSITION
1	Best Interpretation of theme(non-agro based)	1
2	Best Organization in Supporting Community Projects	1
3	Best in Water & Waste Water Services	1
4	Best Energy Services & Conservation sector stand	1
5	Best in ICT	1
6	Best in medium trade stand	2
7	Best county department stand	2
8	Best in Application of Environmental Standards	2
9	Best in Youth activities and Empowerment	3
10	Best in innovation and invention stand	5



# Nyewasco Celebrates World Bamboo Day!



*MD Eng. Peter Kahuthu, hummingbird plants nurseries team, and Nyewasco staff plant a seedling to mark world bamboo day.*

In celebration of World Bamboo Day, Nyewasco, in collaboration with Hummingbird Plants Nurseries, embarked on a meaningful environmental initiative by planting more than 100 bamboo seedlings at the Kangemi Sewer Treatment Plant. World Bamboo Day, celebrated on September 18 all over the world, is an initiative created in 2009 by the World Bamboo Organization (WBO) to raise awareness about the incredible benefits of bamboo. This day emphasizes bamboo’s role as a sustainable resource with significant environmental, economic, and social impact. The bamboo planting ceremony was graced by our Managing Director, Eng. Peter Kahuthu, and the CEO of Hummingbird Plants Nurseries, George Wanjohi. Both leaders expressed their commitment to creating a greener and more sustainable future, not only for Nyewasco and its stakeholders but also for the wider community. Their presence, along with the efforts of other dedicated team members, was a testament to the shared passion for environmental stewardship.

This collaborative initiative aligns with Nyewasco’s broader commitment to sustainable development and environmental preservation.

By working hand-in-hand with partners like Hummingbird Plants Nurseries, we are actively contributing to a greener and healthier future. Bamboo, often referred to as “the plant of a thousand uses,” symbolizes resilience and renewal, qualities we hope to foster within our community. The choice to plant bamboo holds immense significance as it is known for its fast growth and ability to absorb high levels of carbon dioxide, and plays a crucial role in mitigating climate change. Additionally, it contributes to soil stabilization and water conservation, making it a perfect choice for the Kangemi Sewer Treatment Plant. The introduction of these bamboo seedlings will enhance the ecological balance in the area while improving the aesthetic appeal of the treatment facility.





# For a Greater Course: Nyewasco Joins Nyeri Hospice 10km Charity Walk.



## NYERI HOSPICE

Nyewasco staff proudly joined hundreds of other participants in the annual Nyeri Hospice 10km charity walk, an event deeply rooted in the community and dedicated to supporting terminally ill patients. This meaningful initiative, held every year, aims to raise crucial funds for palliative care services, while also fostering greater awareness around the importance of compassionate care for those facing life-limiting illnesses. The event attracted a diverse group of local leaders, community members, healthcare professionals, and volunteers, all united by the shared goal of advocating for enhanced healthcare services in the Nyeri region. Their collective presence emphasized the critical need for stronger support systems for the patients, demonstrating the power of community when it comes to addressing pressing social and health challenges.



*The team that represented Nyewasco at the 2024 Nyeri Hospice Walk*



*Nyewasco Staff during the 2024 Nyeri Hospice Walk*

As participants walked through the streets of Nyeri, their steps carried not only hope for those in need but also a powerful message no one should have to face terminal illness alone or without proper care. The funds raised from this event will go directly to Nyeri Hospice, enabling them to continue providing essential services, including pain management, counseling, and emotional support for patients and their families.

For Nyewasco, the walk represented more than just a charitable endeavor. It was an opportunity to actively demonstrate our commitment to the well-being of the community we serve. As a key provider of water and sanitation services in Nyeri, we understand that improving the quality of life extends beyond infrastructure it involves addressing the broader health and social needs of individuals



# Nyewasco Marks World Rivers Day!



*Board Chair CPA Gathogo Mwangi and MD Eng. Peter Kahuthu plant a seedling at the Kangemi Treatment Plant*

In celebration of World Rivers Day, which occurs annually on the fourth Sunday of September, Nyewasco took a significant step towards environmental sustainability by planting bamboo seedlings at the Kangemi Sewer Treatment Plant.

This initiative was led by our Managing Director, Eng. Peter Kahuthu, and Board Chair, Gathogo Mwangi, who emphasized the importance of taking action to protect our waterways. This year's theme, "Waterways of Life," highlights the vital role that rivers play in both ecosystems and communities. Rivers are not just sources of water; they are lifelines that support biodiversity and human existence. By planting bamboo, Nyewasco is contributing to the health of local environments while promoting sustainable practices that help safeguard these essential resources for future generations. Engaging in activities that promote river health not only benefits our immediate surroundings but also fosters a sense of responsibility towards preserving these precious waterways for generations to come.

## Huruma Children's Home Visit

On September 28, a group of young water professionals made up of the young members of the Nyewasco staff visited Huruma Children's Home in Ruring'u, Nyeri County, to provide support and care for the children residing there. This initiative involved the donation of essential items, including foodstuffs, clothing, toiletries, and other supplies, aimed at improving the living conditions of the nearly 90 children housed at the facility. Huruma Children's Home serves a diverse group of children ranging from primary to college levels. The home prioritizes providing basic needs such as food, shelter, clothing, and education. It aims to create a nurturing environment where children can thrive academically and socially. The visit by the water professionals was part of a broader effort to engage with and support local communities. By donating essential supplies, they aimed to alleviate some of the challenges faced by the children at Huruma.



*Young water professionals, staff and children at Huruma Children's Home*

This act of kindness not only addressed immediate needs but also fostered a sense of community and responsibility among the donors. This visit reflects a commitment to social responsibility and highlights the importance of community support in improving the lives of children in care facilities like Huruma Children's Home.



## Prioritizing Staff Safety and Community Engagement: NYEWASCO Holds Public Baraza

On October 9, 2024, Nyewasco hosted a successful public baraza at the MOW grounds in Witemere, bringing together residents and key officials to discuss important issues affecting the organization’s operations and staff. Present at the event were Eng. James Ngunjiri, Chief Manager of Technical Services, John Wamathai, Senior Officer for Billing and Debt Collection, and other Nyewasco staff, alongside the NGAO team.

The main focus of the discussions was the safety of Nyewasco’s staff, particularly in light of recent incidents of mugging, and the rising cases of vandalism targeting the company's infrastructure. Eng. James Ngunjiri addressed the crowd, emphasizing Nyewasco's commitment to implementing effective measures to protect its staff. “The safety of our staff is paramount. We are committed to implementing effective measures to protect our team and ensure they can serve our community without fear,” he stated.



*Residents of witemere during the public baraza at MOW grounds*

Residents of the area expressed their appreciation for Nyewasco’s proactive approach in addressing these security concerns. The baraza also served as an important platform for fostering open communication between the service provider and the community, highlighting the importance of collaboration in tackling challenges and improving service delivery.

The event underscored our dedication to ensuring a secure environment for our employees, while also reaffirming our commitment to providing uninterrupted, high-quality water and sanitation services to the public.

*“The safety of our staff is paramount..”*  
*Eng. Ngunjiri*



*Chief Manager Technical Services Eng. James Ngunjiri addressing the residents of Witemere at MOW grounds.*



## Reflecting on Customer Service Week 2024: Going Above & Beyond for Our Customers

In the words of Michael LeBeouf, "A company's greatest assets are its customers." At Nyewasco, this belief forms the foundation of everything we do. On October 11, 2024, we proudly concluded our Customer Service Week with a joyous cake-cutting ceremony, shared with our valued customers who continue to inspire us to strive for excellence.

This year's theme, Above & Beyond, beautifully captured our dedication to delivering exceptional service. It symbolizes our ongoing efforts to surpass expectations and ensure every customer interaction leaves a positive and lasting impression.

The culmination of the week-long celebrations was a moment of gratitude, as we came together to express our heartfelt appreciation for the trust and loyalty our customers place in us. As a special gesture, we presented delightful hampers to attendees, further reinforcing our belief that our customers are the heart and soul of our organization.



*One of the customers who went home with a gift hamper courtesy of customer service week*

Throughout Customer Service Week, our team worked tirelessly to make our customers feel recognized and valued. We engaged with the community through various initiatives designed to showcase our commitment to going the extra mile. Whether through personalized service, prompt responses, or addressing concerns with empathy and professionalism, every effort was aimed at creating meaningful connections and fostering lasting relationships.

The festivities also served as an opportunity to reflect on the journey we've shared with our customers and the milestones we've achieved together. It reaffirmed our resolve to continue innovating and improving our services to meet the evolving needs of our community.

At Nyewasco, we are driven by the principle of putting our customers first, and we remain steadfast in our commitment to going Above & Beyond in every interaction. As we look to the future, we are excited to deepen our partnership with our customers, striving to provide service that not only meets but exceeds their expectations.



*Nyewasco staff and customers cut a cake to mark the end of a great customer service week*



# Nyewasco Clinches Women-Friendly Toilet Award at WIWAS-TOYA Awards 2024



*Whispers Park Sanitation Block*

On November 19, 2024, Nyewasco proudly emerged as the winner of the Best Toilet Award - Women-Friendly Category at the prestigious WIWAS-TOYA (Toilet and Sanitation Awards) ceremony. The recognition came during this year's celebration of World Toilet Day, a day dedicated to highlighting the importance of accessible and inclusive sanitation for all.

Nyewasco's Whispers Park Sanitation Block was honored for its outstanding design and inclusivity, standing out as a facility that prioritizes the unique needs of women. The sanitation block is lauded for its commitment to providing a clean, safe, and accessible space, reflecting Nyewasco's dedication to delivering exceptional sanitation solutions for the community.

This milestone underscores the organization's role as a leader in promoting dignity through improved sanitation infrastructure. The award serves as both a recognition of past achievements and an inspiration to continue addressing diverse sanitation needs in innovative and meaningful ways.

As the global theme for World Toilet Day emphasizes sanitation as a fundamental human right, Nyewasco's achievement aligns with its mission of fostering dignity and well-being within the community. This victory is a testament to the company's enduring promise: Sanitation is dignity, and dignity is our promise.





# Safety for All: Nyewasco Champions Workplace Safety with Transformative 2-Day Workshop



*The Occupational Safety & Health Committee members*

Our Occupational Safety & Health Committee held a two-day workshop on November 23, 2024, focused on evaluating and addressing safety and health concerns across all company workplaces. The workshop, which brought together key stakeholders, highlighted our unwavering commitment to ensuring the well-being of our employees.

The agenda for the workshop included an in-depth review of existing workplace safety policies, identification of potential hazards, and the development of strategies to mitigate risks. The committee also explored ways to enhance safety practices in line with industry

standards and regulatory requirements.

This initiative reaffirms our leadership in prioritizing occupational safety and health as we continue to deliver quality services to customers. By investing in such programs, the company demonstrates its proactive approach to fostering a culture of safety and continuous improvement.

At Nyewasco, safety isn't just a policy, it's a priority, ensuring that every team member can work confidently and contribute to the company's mission of excellence.

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## Strengthening Ties for a Brighter Future: TWWDA Board Courtesy Visit



*TWWDA Board Members, Board Chair CPA Gathogo Mwangi, MD Eng. Peter Kahuthu and CMTS Eng. James Ngunjiri pose with a glass of water at Kamakwa Treatment Plant*

On December 3, 2024, Nyewasco hosted the Board of the Tana Water Works Development Agency (TWWDA) for a courtesy visit to our offices. The delegation was led by the Board Chairman, Mr. Mukundi Wambugu, and received by our leadership team, including Board Chair CPA Gathogo Mwangi, Managing Director Eng. Peter Kahuthu, and Chief Manager Technical Services, Eng. James Ngunjiri.

The meeting underscored the commitment of both organizations to collaborate on improving water and sanitation services for the community. Key discussions centered around enhancing the existing partnership to address pressing challenges, particularly the sanitation gap that affects many households.

As part of their visit, the TWWDA Board toured two of our critical facilities: the Kangemi Wastewater Treatment Plant and the Kamakwa Water Treatment Plant.

The tours provided an opportunity for the Board members to gain firsthand insights into the operations, technology, and strategies deployed to ensure sustainable and efficient water and wastewater management.

This visit marks another milestone in our shared vision of delivering clean water and better sanitation to our communities. By working together, we remain committed to bridging gaps, improving infrastructure, and fostering innovations that will enhance the quality of life for those we serve.



*TWWDA Board Members tour Kamakwa Treatment Plant*



# Relief at Last: Residents of Chania Village Celebrate Clean Water!



*Deputy Governor H.E. Kinaniri with residents during the launch of the domestic water supply project*

Residents of Chania Village in Githiru Ward, celebrated a transformative milestone following the launch of a domestic water supply project that provided clean, running water to over 40 households. For years, the community had depended on the Chania River, often walking long distances to fetch water for their domestic needs.

The project, which tapped into our main supply line at Marua, was a result of collaboration between County Government of Nyeri, area MCA Hon. Wangechi Njithi, and the local community. The initiative demonstrated a collective commitment to improving access to essential services in underserved areas.

The launch event, held on December 6th, was officiated by Deputy Governor H.E. Kinaniri Waroe on behalf of Governor H.E. Mutahi Kahiga,

marked a historic milestone for Chania Village, with significant benefits for residents, including improved health, convenience, and economic opportunities.

This project continues to reaffirm our commitment to ensuring equitable water access in Nyeri Central sub-county and beyond. The project has provided direct access to clean water, enabling residents of Githiru to focus on development and other daily activities without the burden of long treks to fetch water.

The joyous occasion was marked by celebrations, as residents expressed their gratitude and optimism for a brighter future. The project is expected to not only ease the daily challenges of water access but also promote better sanitation and hygiene in the village.



*Residents welcome the Deputy Governor H.E. Kinaniri to their homestead*



# Stakeholders' Conference 2024: Reflecting on Achievements and Commitment to Sustainability



*Board Members, Nyewasco staff and Stakeholders pose for a group photo outside White Rhino Hotel*



Nyewasco successfully hosted a highly engaging Stakeholders' Conference on December 10th at the White Rhino Hotel. The event brought together key partners and stakeholders to deliberate on critical areas aimed at advancing the company's mission of delivering reliable and quality water and sanitation services.

The conference was graced by the CECM for Water, Irrigation, Environment, and Climate Change, the County Secretary, and the Chief Officer for Finance, alongside Nyewasco's Board Members, Senior Management, staff, and stakeholders representing diverse interest groups.

Key discussions during the event included Nyewasco's performance, service delivery, and compliance with WASREB and other applicable regulations.

Attendees also reviewed findings from a recent socio-economic study that highlighted community needs and explored advancements in infrastructural developments aimed at expanding and improving water and sanitation networks.

Participants engaged in meaningful discussions on innovations in water treatment and distribution, customer service initiatives, and strategies for achieving environmental sustainability. By fostering collaboration with industry experts and stakeholders, Nyewasco reaffirmed its dedication to operational excellence, environmental stewardship, and community welfare.

The insights and recommendations gathered during the conference will play a crucial role in implementing effective solutions to enhance operational efficiency, ensure regulatory compliance, and improve customer satisfaction.



# For a Cleaner Nyeri: NYEWASCO Celebrates Year -End with Community Clean-Up



*Nyewasco staff during the town clean-up exercise*

Mahatma Gandhi once said, “The best way to find yourself is to lose yourself in the service of others.” This profound sentiment perfectly encapsulated the spirit of our end-of-year celebrations as we took to the streets for a Town Clean-Up Exercise on December 11, 2024. This was in collaboration with the County Government of Nyeri and the Nyeri Municipality, as part of our ongoing commitment to Corporate Social Responsibility (CSR), aimed at fostering a cleaner and healthier environment for Nyeri Sub-County.

In addition to the clean-up exercise, Nyewasco planted 530 Hass avocado seedlings at our Kangemi Sewer Treatment Plant. This initiative underscored our unwavering commitment to environmental conservation and sustainability while also contributing to food security for the community.

The exercise brought together Nyewasco Board Members, led by Chair CPA Gathogo Mwangi, alongside our esteemed partners, including Kiganjo Police College, ICPAK Mt. Kenya Branch, Consolidated Bank, Equity Bank, the Department of Water, Irrigation, Environment & Climate Change, and Tana Water Works Development Agency.

Their support and participation played a vital role in the success of the day’s activities. By integrating environmental stewardship into our operations, Nyewasco continues to set a strong example of sustainability while reinforcing the importance of collective responsibility in maintaining clean and green surroundings. These initiatives highlight our focus on creating meaningful impact through innovative and sustainable solutions.

Nyewasco remains steadfast in leading projects that align with its mandate to support community development, environmental conservation, and sustainable resource management in Nyeri County. The clean-up and tree planting exercise reflect the company’s ongoing commitment to a cleaner, greener, and healthier future for all.





## The Year that Was: Nyewasco Holds End-of-Year Celebrations



*Board Chair CPA Gathogo Mwangi, MD Eng. Peter Kahuthu and one of the retirees and his family*

Nyewasco marked the end of a successful year with vibrant celebrations held on December 11th, 2024, at our Kamakwa Water Treatment Plant. The event was a moment to reflect on the blessings, achievements, and opportunities the year presented, underpinned by a powerful message: “Remember the Lord your God, for it is He who gives you the ability to produce wealth” — Deuteronomy 8:18.

In attendance was the County Executive Committee Member (CECM) for Water, Irrigation, Environment, and Climate Change, Mr. Frederick Kinyua, our esteemed Board members led by Chair CPA Gathogo Mwangi, Managing Director, Eng. Peter Kahuthu, members of senior management, and our incredible staff, all of whom have played a critical role in the company's growth and achievements over the year.

During the event, heartfelt speeches were delivered by the CECM, the Board Chair, and our MD, highlighting the milestones achieved, challenges overcome, and the unwavering dedication demonstrated by every team member. The leadership emphasized the importance of resilience, teamwork, and commitment to service delivery in achieving our objectives.

A key highlight of the day was the recognition and appreciation of long-serving staff and retirees. Their dedication, hard work, and significant contributions over the years were celebrated, underscoring our culture of valuing people.

As we close this chapter of 2024, we carry with us the lessons learned, the spirit of teamwork, and a renewed commitment to serving our community better. We remain steadfast in our mission to provide reliable water and sanitation services while fostering sustainability and environmental conservation.



# Strengthening Water and Sanitation Service Delivery: Benchmarking Visit to Nairobi Water Company



*The delegation that represented Nyewasco pose for a group photo with the team from Nairobi Water Company*

In a bid to enhance operational efficiency and improve service delivery, we recently completed a two-day benchmarking visit to Nairobi City Water and Sanitation Company (NCWSC). The visit provided a valuable platform for knowledge exchange, with a particular focus on best practices in water and sanitation management.

The benchmarking exercise, led by our Board Chairperson, brought together board members, senior management, and staff representatives, alongside Hon. Fredrick Kinyua, the CECM for Water, Irrigation, Environment, and Climate Change, and Company Secretary Richard Gikuhi. This diverse delegation engaged in extensive discussions covering key topics critical to improving water service delivery.

The areas of focus included service level water management, infrastructure development, funding and resource mobilization, technology adaptation, and strengthening county government relationships.

These discussions provided a comprehensive understanding of how these areas contribute to operational efficiency, with the goal of boosting service provision for customers.

As part of the exercise, the delegation toured several significant facilities operated by Nairobi Water, gaining first-hand insights into the company’s infrastructure and operations. These included the ICT Center at the Nairobi Water Head Office, Ndakaini Dam, Githika River Outfall, Irati Intake, Maragua Intake, and the Northern Collector Tunnel. The tours were instrumental in highlighting the role of cutting-edge technology and infrastructure in ensuring reliable water supply and efficient sanitation services.

This benchmarking initiative is a step towards our ongoing commitment to adopting innovative solutions and strengthening partnerships that promote sustainable water and sanitation services. It is also aligned with our vision to improve operational standards and meet the growing demands for efficient and reliable water services in Nyeri Sub-County.

As both companies continue to work together, this exchange marks an important milestone in the effort to modernize Kenya’s water sector and ensure that communities across the country have access to clean, safe, and reliable water.



# Center For Benchmarks

For the year 2024, we had the honor of hosting several delegations for benchmarking visits. These visits provided opportunities for knowledge exchange, where we showcased our systems, best practices, and innovations in the water sector. These engagements have been mutually beneficial, as we also gained new perspectives from the visiting teams.



*County Assembly of Kericho*



*Kisumu Water and Sanitation Company*



*Eldoret Water and Sanitation Company*



*Murang'a County Assembly*



*Malawi Northern Region Water Board*



*Chemususu Water Company*



## CORPORATE SOCIAL RESPONSIBILITY INITIATIVES 'IN THE HEART OF CSR'

Corporate social responsibility (CSR) refers to strategies that companies put into action as part of corporate governance that are designed to ensure the company's operations are ethical and beneficial for society. The Company has been a beacon of Corporate Social Responsibility (CSR) in its operations. The company's CSR initiatives are deeply rooted in its core values. During the quarter the Company took part in several CSR initiatives.



*Donation to the Islamic Community for Eid Al Fitr*



*Donation to Rotary club Nyeri Sunshine Rally 2024*



*Mathira Education Day support*



*Kieni Education Day support*



*Mater Heart Run*



*Donation of firewood to schools*



## CORPORATE SOCIAL RESPONSIBILITY INITIATIVES 'IN THE HEART OF CSR'



*Donation of foodstuffs to various children homes and schools within central region during this year's Thanksgiving harvest organized by Central Kenya ASK Show.*



*Donation of essential supplies to Huruma Children's Home.*



*Donation of food stuffs to Newlife Home trust.*



*Donation of food stuffs to Nyeri Hospice.*



*Donation of food stuffs to one of our customers who had just welcomed triplets.*



*Donation of food stuffs to Nyeri Medium Prison.*



# Conservation Corner: Planting for Tomorrow



In our quest to achieve 10 percent national tree cover as per the presidential directive, Nyewasco has engaged in a number of tree planting activities through out the year. The company has a target of planting and growing 400,000 trees in the strategic plan (2021/22 – 2025/27). This is aimed at conserving the water catchment area as well as to enforce the green ecosystem and encourage biodiversity. By the end of the year 2024 Nyewasco had planted over 100,000 trees seedlings in a number of catchment areas



The initiative directly supports water security by protecting catchment areas. Trees help reduce soil erosion, improve water infiltration, and regulate water flow throughout the year.



This is particularly crucial for a water service company like NYEWASCO, as it helps ensure sustainable water supply for your service area.



# Water and Sanitation Projects



The Nyeri Hill Tank

## Project Overview

Nyewasco continues to prioritize infrastructure development and service enhancements through various projects aimed at meeting the growing needs of our community. Our strategic initiatives focus on expanding water distribution networks, upgrading treatment facilities, and implementing sustainable solutions to ensure reliable service delivery. These ongoing improvements demonstrate our commitment to providing high-quality water and sanitation services for our residents.

**Sewer Extension at Kandara Police Post Area**

**Githiru Water Extension**

**Operationalization of Tetu Tank**

**Operationalization of Nyeri Hill Tank**

**Baraka-Chaka water extension**

These improvements aim to increase service coverage, boost operational efficiency, and ensure sustainable water access for our expanding customer base.

## Projects Pictorial







# INTERVIEW/INTERVISTA



• **Who is George Kamunya?**

George is a Sanitation Officer/Plant Manager at Nyewasco a position i have held for the last 8 years. Born and raised in Laikipia West, I am also a husband and a father to three young men.

• **How long have you worked in Nyewasco?**

I have worked in Nyewasco for the last 36 years. I have had the privilege to watch and be a part of Nyewasco’s growth since its inception. Before then I was an employee at Nyeri Municipal Council for about ten years.

• **How has your journey been since being employed at Nyewasco?**

I started my career in ground maintenance at the Kangemi Sewer Treatment Plant, where my role was to ensure the environment was clean and tidy. After a few years, I was promoted to Headman, taking charge of operations and maintenance. Subsequently, I became the Sanitation Supervisor, responsible for managing the treatment plant. Currently, I serve as the Sanitation Officer/Plant Manager, overseeing not only the Kangemi Sewer Treatment Plant but also our other pumping stations, such as Kiganjo, King’ong’o, and several more.

• **What do you like most about your job?**

I am passionate about our waste-water management. The opportunity to positively impact our environment is not just a daily activity, but a gratifying experience that I always look forward to.

• **What is a typical day in the life?**

I wake up at 5:00 am, where I do my daily morning run. I run for about 12.22 km for 45 minutes. I then get ready for work and by 7:30 am, I am at work ready to start my day.

At work I normally start off with taking records and then inspect the facility and treatment processes and delegate the day’s tasks to other staff.

• **what are your favorite hobbies?**

I enjoy jogging, swimming, and hiking. One memorable experience was hiking Mt. Kenya. It was very challenging, but I was proud to be among the few who managed to hike the mountain in just 15 hours..

• **What is your favourite Quote/Bible Verse?**

I have a favorite verse that is Psalms 29:9-11. It speaks of the power and majesty of God’s voice and presence in creation, emphasizing His authority over nature and His eternal reign. It concludes with a message of hope and assurance, highlighting that God strengthens His people and grants them peace. The passage portrays God as both mighty and compassionate, a sovereign ruler who cares for His people. This simply means that God is always with us.

• **What advice for budding professionals?**

My advice is to put more effort into what you are doing. Money is essential. That goes without saying. However, it shouldn’t be the sole driver to remain in a role. Although it is important, money isn't everything. Find a job that has a little more to offer personal fulfilment, atmosphere, coworkers, etc. and you will feel more motivated.





## TUMULIKE MWIZI PAMOJA CAMPAIGN

Nyeri Water and Sanitation Company has launched a Tumulike Mwizi Pamoja Campaign aimed at reducing commercial losses occasioned by water theft through illegal water and sewer connections and discharge of waste water at undesignated discharge points. The campaign is aimed at educating customers and the general public of the penalties that accrue from the vice and encouraging them to report such cases to the Company or the police. The campaign which is being led by the Communications & Public Relations Office in conjunction with the Security and Investigations Office, Pro-Poor Office, Customer Care Office, Customer Relations Office as well as the Business Development and Marketing Office covers the whole of NYEWASCO's service area with a concentration in the low-income areas where this vice is commonly found.

Did you know that water theft through illegal connections or meter by-passes, self- reconnection after cut off for non- payment is a criminal offence punishable by law? The following penalties applies:

**ILLEGAL CONNECTION:** Commercial, Industry, Construction fraud-Sh. 100,000.00 plus estimated consumption during the period of illegality.

**ILLEGAL WATER CONNECTION:** Domestic- Sh.30,000.00

**SELF CONNECTION** after cut off for non -payment Sh.5,000.00 and billing backdated from date of cut-off. These penalties have been set by Water Services Regulatory Board (The Kenya Gazette No. 2188) to deter water theft and failure to pay may lead to a jail term.

Currently, one person who was involved in water theft has been arrested by our security& investigation department whose mandate is to weed out the vice. He was arrested and taken to Central Police Station where he was booked and is out on cash bail. He is required to pay for the penalty and billing backdated from the date of cut off. The total sum has escalated way above what he owed before the illegal connection and failure to pay will lead to criminal charges being brought against him. It is not worth the trouble. Get a legitimate water connection to avoid these penalties. Our team is on the ground verifying all water and sewer connections.

We urge our customers to report to us any case of water theft, illegal water and sewer connections, illegal discharge of wastewater in un-designated points, meter vandalism and theft to the nearest police station or to us through the following communication channels:

**Facebook:** @waternyeri

**X:** @Nyeri\_water

**Whatsapp:** 0734 732 481

**LinkedIn:** @NYEWASCO

**Tiktok :** @nyewasco

**Toll free phone number:** 0800721095

**Email:** info@nyewasco.co.ke

**Phone number:** 0734 732 481/ 0714 430 000.


Provision of Quality Water and Sanitation Services

**TOLL FREE  
NO.  
0800721095**



It is your responsibility to safeguard and protect your meter.

Due to the increase in meter theft and vandalism, we advise our customers to enclose their meters in a secure chamber. If you need assistance or guidance on how to build a suitable chamber for your meter, please don't hesitate to reach out to us.

@waternyeri
 @Nyeri\_water
 @nyewasco
 @NYEWASCO
 0734732481

0714430000
 www.nyewasco.co.ke
 info@nyewasco.co.ke

**Let's stop Theft together.**

**Help us serve you better**



**OCTOBER, NOVEMBER & DECEMBER BIRTHDAY CELEBRANTS**

May the journey ahead be enriched with an abundance of joy that fills your hearts with happiness. Here's to beginning another remarkable orbit around the sun cheers to the adventures that lie ahead!

**OCTOBER BABIES**

- BEATRICE GATHONI
- KEVIN MAINA
- BRYAN MURAGE
- PATRICK NGUYO
- ALICE NJERI
- GRACE MUMBI
- JOSYLINE MWENDWA
- GRACE KURIA
- MOSES KARIUKI
- ROSE GITAH
- CHARLES GICHEHA
- MERCY GATHOGO
- PETER KIHARA K
- FRANCIS MUTERU
- PATRICK NDIRITU
- PETER MUCHOKI
- PHILIP MAINA
- PATRICK MAGANJO
- MICHAEL KIMONDO
- VERONICA WANJIRU
- MARTIN WOKABI
- ELIZABETH WAIGUMO
- MARGARET WAMBUI

**NOVEMBER BABIES**

- PATRICIA WANGECHI GATHIRU
- SIMON MUTAGIA WANJIKU
- JAMES MAINA MUNGAI
- GEOFFREY MURIU MACHARIA
- JULIET NGIMA MURIUKI
- WILLIAM MWANDA WAMBUGU
- MARTIN RUKWARO WANJOHI
- JONAH NDUNGU GITHEI
- JOHN GITURI KIHARA
- JAMES NGARI WANG'OMBE
- STEPHEN WANJOHI KANYARI
- JOHNSON GITAH
- WAITHAKA

**DECEMBER BABIES**

- DANIEL KAGERA MAINA
- BRIAN MAINA CHEGE
- FRANCIS GITHINJI MUTHONI
- BENSON NGURE MWANGI
- JEREMIAH NDERITU WANJOHI
- BENSON GATHEGE MUTUNGA
- REBECCA WAMBUI NDEGWA
- LAWRENCE NDEGWA MUREITHI
- PHILIP MAINGI MWORIA
- JAMES GACHERU WAMUYU
- JOHN KIMONDO NDUNGU
- TITUS GITHAIGA THEURI
- FRANCIS MURIITHI
- SIMON WAHOME
- JOSEPH NJOROGE



# Pictorial



*CECM Hon. Fredrick Kinyua planting a tree during End of year celebrations*



*Board Chair and MD handing over a certificate to a retiree*



*A group of Nyewasco staff during a town clean up exercise*



*A group of Nyewasco staff during a town clean up exercise*



*Staff members making a presentation during the 2024 ASK Show*



*Chief manager Technical Services during the 2024 ASK Show*



*Awards won during the 2024 ASK Show*



*Governor Mutahi Kahiga during his visit of our Stand at the ASK show*



*A group of Nyewasco staff during a town clean up exercise*



*Staff members during the 13th edition WASCO games celebrations*



*A section of the delegation at the Nairobi water benchmark.*



*A section of the delegation at the Nairobi water benchmark.*



# Pictorial



*Board Chair Gathogo Mwangi gifting Nairobi water Board Chair*



*Board Chair Gathogo Mwangi making his presentation during the benchmark at Nairobi water*



*The Nyewasco choir poses for a photo at the 13th edition WASCO games*



*The Nyewasco ladies netball team at the 13th edition WASCO games*



*The Nyewasco Table Tennis team at the 13th edition WASCO games*



*A section of the delegation at the Nairobi water benchmark.*



*Nyewasco staff members during a tree planting session*



*The MD flagging off a tree planting event*



*Young water professionals at a tree planting event*



*Nyewasco staff members during a tree planting session*



*Participants during the Menstrual hygiene day*



*A group photo of WIWAS officials during menstrual hygiene day*



# Pictorial



*Nywasco staff members during a tree planting session*



*Technical team doing a pipeline maintenance*



*Participants during a tree planting session*



*The Board Chair and The MD during an interview*



*Nywasco staff members during a town clean-up exercise*



*Director Eng Hannah presenting the MD with his outstanding leadership in Engineering award*



*Senior officer ICT during the launch of the new Nywasco website*



*The Nywasco choir making a presentation at the launch of the strategic plan*



*An official from WASREB handing over the 8-year license*



*CECM Hon. Fredrick Kinyua with staff members at the ASK show*



*CECM Hon. Fredrick Kinyua, MD and other MD's at the 13th edition WASCO games*



*Nywasco staff members at the Matter heart run 2024 edition*



# Pictorial



A group photo during the TWWDA courtesy visit



The company secretary making a presentation during the launch of the strategic plan



Nyewasco management and Kenya Institute of Management (K.I.M) staff during a tree planting ceremony



MD Eng. Peter Kahuthu and one of the staff members who received a certificate for longest serving employee



Nyewasco stand at the Central Kenya ASK Show



Governor H.E. Mutahi Kahiga and MD at the Nyewasco stand during the Central Kenya ASK Show



MD Eng. Peter Kahuthu flags off the staff as they head to town for the clean-up exercise



MD and staff members at the WIWAS Meet and Greet event



Nyewasco staff members taking part in the clean up exercise



Management and 3rd Cohort Interns during their graduation



Table Tennis ladies showing their prowess at the 13th edition Wasco Games



Participants at the Licensing public consultation meeting



# Our Services

SN	ITEM	UNIT	CHARGES (Ksh.)
1	Educational visits (Colleges and Universities)	Per Group of 20 (Additional charge on pro rata)	10,000.00
2	Educational visits (Primary Schools)	Per Group of 20 (Additional charge on pro rata)	6,000.00
3	Photo Session	Per Visit	5,000.00
4	Music Video Shooting	Per Visit	5,000.00
5	Labour Charges for Plumbers	Per Plumber/ per day	1,500.00
6	Hire of Leak Detection Equipment	Per Day	5,000.00
7	Labour charge	Per day per Technician	2,000.00
8	Butt Fusion (Per Joint)	250mm	2,000.00
		200mm	2,000.00
		160mm	1,500.00
		110mm	1,500.00
		90mm	1,500.00
		75mm	1,000.00
	63mm	1,000.00	
9	Sale of Fish	Kg	300.00
10	Sale of Eco-Friendly Manure	Tonne	750.00
11	Sale of Empty 45 kg Containers	per container	500.00
12	Sale of Gunny bags	per bag	5
13	Calibration of Ultrasonic Flow meter		10,000
14	Calibration of Portable test bench		3,500
15	Hire of conference hall	per day	5,000
16	Sale of honey	per Kg	600
17	Sale of avocado	per Kg	50
18	Sale of mangoes	per Kg	30
19	Sale of oranges	per Kg	50
20	Survey, design & construction estimates	Per externally funded project	2% of the project
21	Firewood	per tonne	5,000
22	Grass/ Napier Grass	Per month	2,000



# WATER TESTING CHARGES

	PARAMETER	TOTAL COST
1.	pH	200
2.	Electrical Conductivity	300
3	Total dissolved solids	300
4.	Temperature C	200
5.	Chlorides	300
6.	Turbidity	300
7.	Calcium	400
8.	Magnesium	400
9.	Total hardness	600
10	Sulphate	400
11	Iron	700
12	Nitrates	500
13	Nitrites	500
14	Total coliform	1000
15	Feacal coliform	1000
16	E.coli	1000
17	Color	300
18	Ammonia	500
19	Manganese	700
20	Fluoride	400
21	B.O.D	1000
22	C.O.D	1000
23	Residual Chlorine	300
24	Jar Test	2000
25	Total Viable Count	1000
26	Oil and Grease	1000

1. E.coli, Total & Feacal coliforms should be sampled in sterilized glass bottles (100ml)
2. Sample size should be 2 litres plastic container for chemical analysis



# NYERI WATER AND SANITATION COMPANY LIMITED



ISO 9001: 2015 Certified



ISO/IEC 17025:2017 Accredited



- The Best of the Best Performing Water Services Providers in Eastern and Southern Africa by; ESAWAS Regulators Association 2024
- The Best performing water Utility in Kenya for 15 yrs consecutively by WASREB 2023
- The Best in Non-Revenue Water Management in Kenya 2024
- Top utility in Pro-poor services in Kenya 2024
- Top Utility in Tana Region
- Global Water Intelligence, Water Leader Award 2020 as the 'East Africa's Utility Performance Leader'.
- 2nd Position overall in WASCO 13th Edition games 2024



@nyewasco



@water\_nyeri



@NYEWASCO



@Nyeri\_water



Nyeri Water and Sanitation  
Company Limited